

# Payment Request System

Fast – Convenient – Secure – Accurate



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## Overview

The Payment Request system allows you to process your requests for payments electronically. This system has many benefits for the user. The system allows users to submit Non-Purchase Orders, Purchase Orders, and Contract Manager Payment Requests (PRs).

### 1. **Provides Centralized Access and Useful Management Tools**

The system allows users to access all their electronic payment request transactions from one place. Furthermore, it offers tools (e.g. filters, search, current fund availability “AVL” look-up functionality etc.), which allows users to manage their payment requests efficiently.

### 2. **Reduces Processing Time**

Since all transactions are processed and routed electronically, the system is not subjected to the delays inherent to a manual system. This reduces the turnaround time required to process transactions.

### 3. **Reduction in Human Error**

This system reduces the need to perform manual checks (e.g. “AVL” availability) during data entry. This reduces processing errors, and this in turn, will also contribute to faster transaction turnaround times.

### 4. **Accessible 24/7**

Since this is a web-based system, users can submit payment requests to the RF twenty-four hours a day. Additionally, users can obtain the status and other important information about their payment requests online at any time without having to call the RF.

## Users

The following users have access to the Payment Request System. This manual focuses on the first two users' groups: preparers and approvers.

**Preparers:** These users typically operate from a CUNY campus and create payment requests on behalf of approvers. They may perform the following actions within the system:

- Create a payment request
- Save a payment request
- Edit a payment a request
- Submit a payment request for approval
- Recall an un-approved payment request

**Approvers:** These users also typically operate from a CUNY campus and are responsible for approving and submitting payment requests to the Research Foundation (RF) for processing. This user group comprises of P.I.s, authorized signatories, and grants officers. They may perform the following actions within the system:

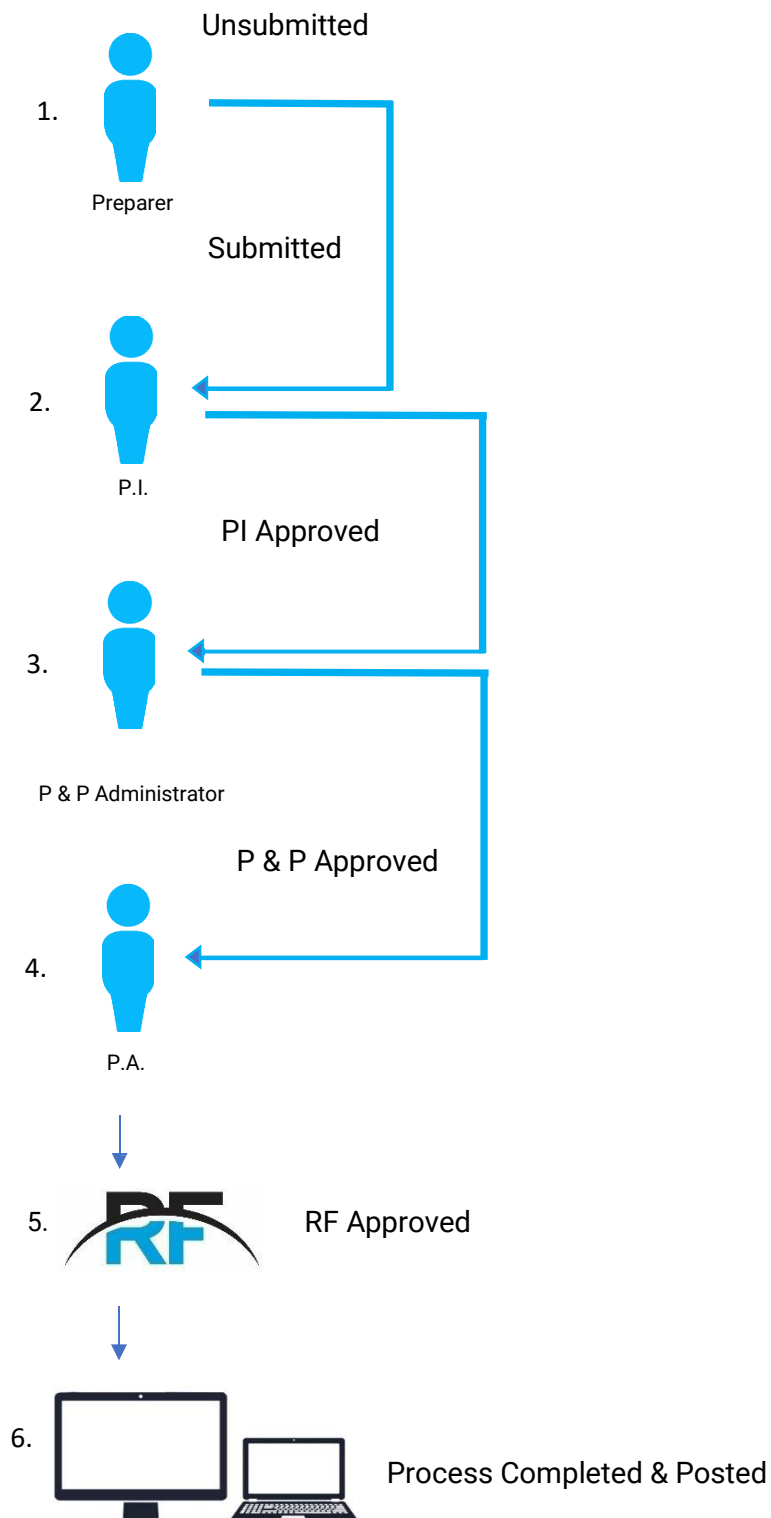
- Create a payment request
- Save a payment request
- Edit a payment request that they created or that was submitted to them for approval
- Approve a payment request and submit it to the RF for approval
- Recall an un-approved payment request

**Processors:** These users are Procurement & Payables Administrators & Project Administrators who work at the RF. They are responsible for reviewing and processing payment requests that are sent to the RF by approvers at the campuses.

<sup>1</sup> Approver(s) may edit a payment request if they have access to the project(s) used to pay that payment request.

## Understanding the Workflow

The Illustration below shows how a payment request flows between different users and how its status is changed by each user's action.



## Steps Accessing the System for an E-Payment Request

### How do I get started creating a payment request?

We begin with logging in, then hover over **Electronic Tools** ❶, a drop menu will appear. Scroll down to **Payment Request** ❷ and click on the link. After clicking on the link, figure 2 on page 4 will appear.

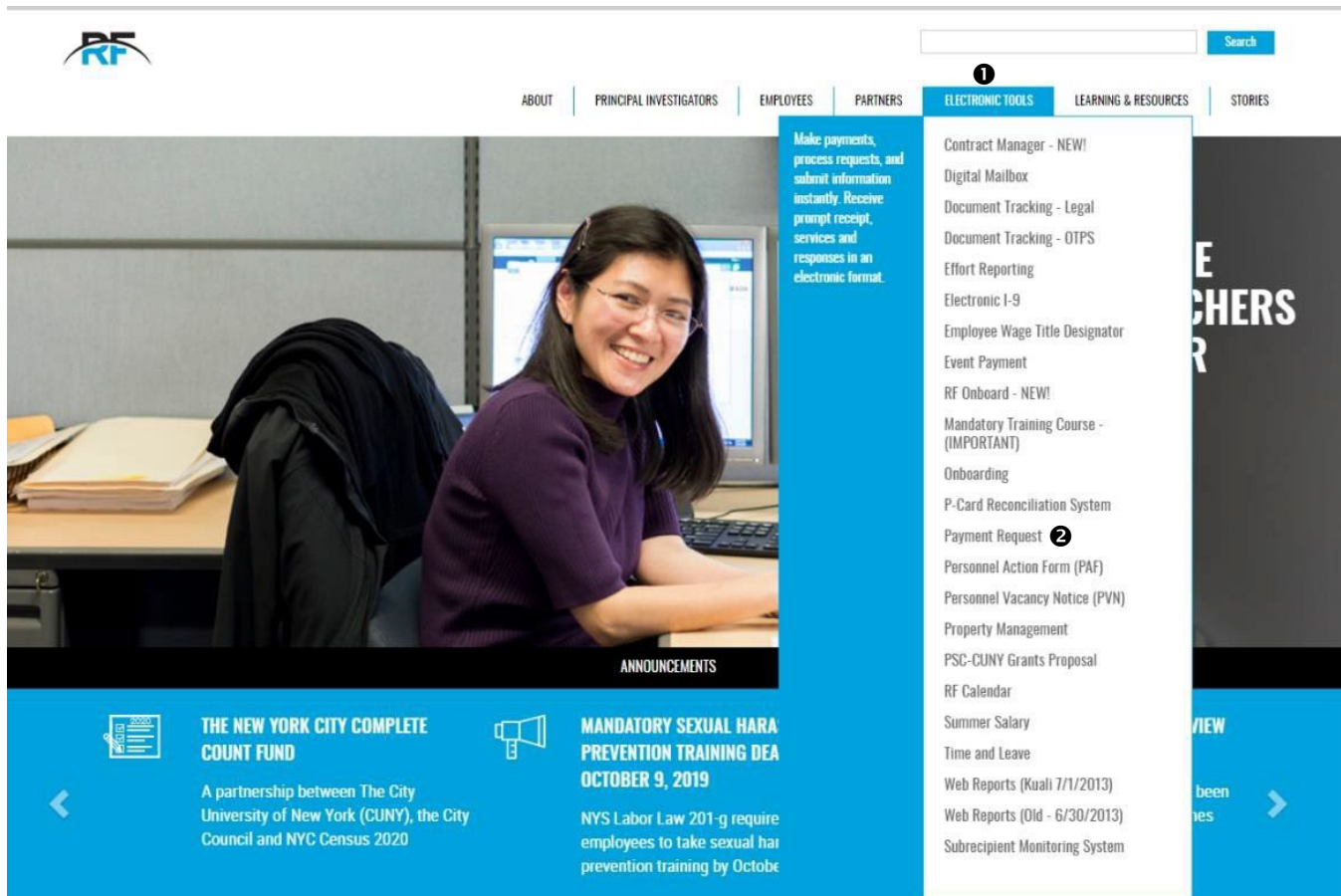


Figure 1

## Creating a Single Payment for a Vendor/Features

You are now on the screen to begin creating a single payment for a Vendor. You will see four tabs which are:

- ❶ **Create** – This section will allow you to create a Regular or Contract Manager Payment Request.
- ❷ **Pending** – This section will show and allow you to search all pending Payment Request by reference numbers, Vendor name, amount, and status. It also allows you to check them off and submit them to the next step. This will be covered in greater detail on page 18.
- ❸ **Processed** – This section allows you to search by transaction number, by type, elapsed time, and time-period. This will be covered in greater detail on page 20.
- ❹ **Reports** – This section will give you access to all Payment Request reports by date and month. You also have an option to export and save the report. This will be covered in greater detail on page 25.

Let us begin with creating a Regular Payment Request. When you hover over the tab **Create** ❶ a drop-down will appear. Choose **Create Regular Payment Request A** or click on the icon Create Regular **Payment Request B**. Once you click on it, figure 3 on page 5 will open.

**Please Note:** Tabs two through four are steps to check the payment request after it has been created and submitted. To **Create a Contract Manager Payment Request** you would click in **A**, **Create a That Contract Manager Payment Request**, or the **Blue Handshake Icon C**.

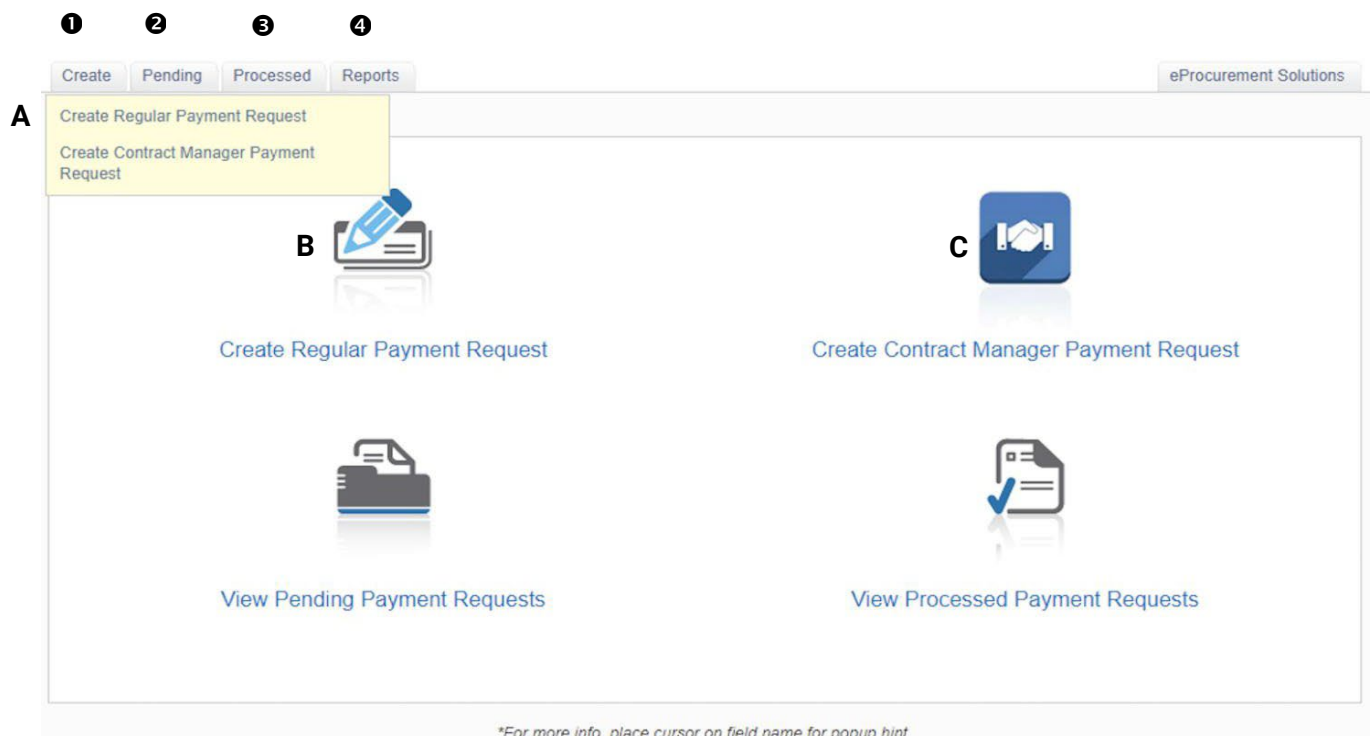


Figure 2

Let us click on **Select Payee ①** and choose “Search for Payee” outlined in red from the drop-down menu. The **Search for Payee** box ② will automatically pop up on the right side. Here is where you enter the Vendor’s name. If the Vendor is not in the system, the box will inform you and a link will appear asking to **Enter New Vendor ③**. In our example we will choose Staples. Once you start typing the name, a list of **Vendor Names ④** will then drop down underneath the **Search for Payee** box ②. **Select the Vendor ⑤**. The numbers highlighted in blue under the Vendor names ⑥ indicate the number of pages you can search for your Vendor.

Figure 3

**Please Note:** Throughout the process you will see a green circle with an “i” as indicated with the number ⑦. When you hover over it, you will see helpful hints to assist in the process as shown below.

To ensure that vendors credit your account properly, each invoice must be entered separately.

### Under Select Payee ① (there are 5 links you may choose)

- **Search for Payee:** This link will bring up a search bar as shown with number.
- **Favorites:** This link will bring up your saved favorites on the right side of the screen the way Search for Payee does.
- **Enter a New Vendor:** This link opens a window so you can enter a new Vendor as shown in figure 5 on page 7.
- **Recently Paid:** This link will open a window on the right side with a list of *Recently Paid* Vendors.  
That you can select by name and Vendor ID as indicated by number.
- **Recurring Scholarship/Fellowship/Participant Payments:** This link will give the opportunity to set up recurring payment with instructions.

### Next to Select Payee ① (2 links you may choose)

- **Preview:** Will allow you to view all the information in the payment request in a pop-up window with a print button.
- **Save:** This button allows you to save the payment request and return at later time to complete.



Once the Vendor is selected, their information will automatically populate on the left side ❶. For individuals, you will need to enter the information indicated by the number ❷. Individual's information will not automatically populate due to security measures in place.

Next, proceed to type in the **Invoice Information** in the selected black box. Once completed, click **Next** ❸.

**Please Note:** When you hover over **Change Vendor** ❹ link, four choices will appear.

- **Search for Vendor:** This will allow the change Vendors with a search box.
- **Favorites:** If you frequently make payments to a specific Vendor/payee, you can add them as favorites. You will be able to locate this Vendor in the favorites link in the Select Payee drop-down menu. Once you click on Favorites, a list of **Favorites** ❺ will appear on the right side of the screen. You can choose or delete it if no longer needed.
- **Enter New Vendor:** This will allow to start from the beginning.
- **Recently Paid:** This opens a box with a list of recently paid Vendors to choose, such as, the Favorites list.

The screenshot shows a web form for entering vendor and invoice information. It includes sections for Vendor Information, Payment Frequency, and Invoice Information. A 'Change Vendor' link is highlighted with a callout ❹, showing a dropdown menu with options: Search for Vendor, Favorites, Enter New Vendor, and Recently Paid. A 'Favorites' window is also shown with a table of favorite vendors.

**Vendor Information**

Type: ☒ Payee

[Select Payee](#) | [Preview](#) | [Save](#)

Issue Payment To:  
JANICE STAPLES

Address:  
Please complete this vendor's address.

Street Name  
230 west 41st street

City  
new york

ZIP Code  
10036

State  
NEW YORK

Country  
United States

**❶** (Grouped callout for Vendor Information fields)

**❷** (Grouped callout for Address fields)

**❹** Change Vendor

Search for Vendor  
Favorites  
Enter New Vendor  
Recently Paid

**❺** Favorites

Vendor Name	Vendor Type	Vendor ID	Select	Delete
FEDEX	Vendor	8726-0	<a href="#">Select</a>	<a href="#">X</a>
JANICE STAPLES	Vendor	41676-0	<a href="#">Select</a>	<a href="#">X</a>
MBJ BARCLAY CAFE INC	Vendor	33686-0	<a href="#">Select</a>	<a href="#">X</a>
MBJ DOWNTOWN INC	Vendor	48373-0	<a href="#">Select</a>	<a href="#">X</a>

**Payment Frequency**

Recurring Payment ☐

**Invoice Information**

Invoice Number/Payment Reference

Invoice/Payment Reference Date

Payment Amount

Original Invoice Amount

Purchase Order Or  
Other Encumbered Transaction ☐

[Next](#) **❸**

Figure 4



If the Vendor is not in the system, hover over **Select/Payee ❶** then scroll down to **Enter New Vendor ❷** to input the Vendor/payee's name and remit information.

Once you click on **Enter New Vendor ❷** it will open a window on the right side indicated by the number ❸.

After you have entered the new Vendor's name and address ❹, click on the orange **Create** button ❺. It will automatically populate the Vendor's information on the left side ❻. You may then ✖ out of the **Enter New Vendor** window.

**Please Note:** When creating a new Vendor, if the individual is a US citizen or the entity is US based, choose the correct **Vendor/Payment Type ❷** then populate the address fields. If you are missing information, it will be highlighted in red.

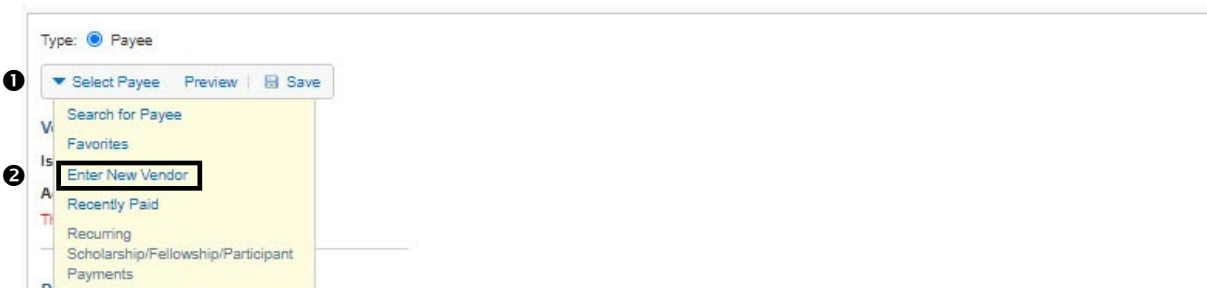


Figure 5

Figure 6

**Please Note:** When creating the new Vendor, if the **Vendor/Payee**, is not a citizen or US Resident, then click on the box as indicated with the number ❶ in figure 7 on page 8. You will be required to provide the *documents required by companies and individuals* indicated by clicking on the **Information/Forms** link ❷ in figure 7 on page 8. This link will take you to the RFCUNY home page where you will hover over **Resources Tab ❸** in figure 8 on page 8, scroll down and click **Find Documents & Forms ❹**. It will open a forms page where you can scroll down and locate the forms highlighted in the black box on page 8, figure 9.

#### Documents Required by Companies and Individuals

For NRA/Entity: Form W-8BEN-E  
For Individual: Form W-8BEN  
For Scholarship: RF 702 Determination of Alien Tax Status

Type: ☒ Payee

[Select Payee](#) [Preview](#) [Save](#)

**Vendor Information**

Issue Payment To:

Address:

**Payment Frequency** i

Recurring Payment ☐

**Invoice Information**

Invoice Number/Payment Reference i

Invoice/Payment Reference Date

Payment Amount

Original Invoice Amount

Purchase Order Or Other Encumbered Transaction ☐

[Next](#)

**Enter New Vendor** X

Vendor/Payee Name

This payee is **not** a U.S. Entity, U.S. Citizen, or U.S. Resident Alien ☒ 1

Vendor/Payment Type

View [information/forms](#) needed for payments to Non Resident Alien

Address

City

State

Zip/Postal Code

Country

EFT Eligible? ☐

[Create](#)

Figure 7

RESEARCH  
FOUNDATION CUNY

ABOUT | PRINCIPAL INVESTIGATORS | EMPLOYEES | PARTNERS | ELECTRONIC TOOLS | **RESOURCES** | TRAINING

Acquire insight and explore a variety of resources available that enable customers to function effectively in their role.

Administrative Fee

Auditing & Whistleblower Complaints

Corporate Insurance

COVID-19 Guidance

Explore & Enroll in Employee Benefits

Explore Pre-Award Resources

[Find Documents & Forms](#) 4

Hiring & Employee Management

Insurance for Sponsored Projects

Manage an Award

Managing College Discretionary Accounts

Procuring Goods & Services

Review Policies & Procedures

RFCUNY Documents Requested for Proposals

Service Center Guidelines

**Internal Revenue Service (IRS)**

IRS and tax withholding forms for employees, nonresident aliens, and independent contractors

[IRS Form W-4](#)

[IRS Form W-7](#)

[Instructions for IRS Form W-7](#)

[IRS Form W-8BEN](#)

[Instructions for IRS Form W-8BEN](#)

[IRS Form W-8BEN-E](#)

[Instructions for IRS Form W-8BEN-E](#)

[IRS Form W-8ECI](#)

[Instructions for IRS Form W-8ECI](#)

[IRS Form 8233](#)

[Instructions for IRS Form 8233](#)

[IT-2104 Employees Withholding Allowance Certificate](#)

[IT-2104-E Certificate of Exemption from Withholding](#)

[New Hire IRS Forms](#)

[Substitute W-9 Request for Taxpayer Identification Number and Certification](#)

**Stipend & Scholarship**

Stipend pay sheet, B Visa certification, and alien tax status forms for students with stipends or scholarships

[B Visa Certification](#)

[Foreign Source Income Certification](#)

[Form 701 Data Collection Form Scholarship Fellowship](#)

[Form 702 Determination of Alien Tax Status](#)

[REAP Application](#)

[Stipend Pay Sheet](#)

Figure 8

Figure 9

## Travel Expense Reimbursement/Scholarship/Fellowship

Once you selected the Vendor, enter the information in the **Invoice Number/Payment Reference ❶**. You must enter the name of the Vendor followed with date as shown in ❶. The invoice number will be located on your vendor invoice along with amount and date. Enter the amount in **Payment Amount Box ❷** and it will auto-populate in the **Original Invoice Amount ❸** when you click outside the amount box. If not, manually input the amount in ❸, then click next.

For Recurring Payments, click on the **Recurring Payment Box ❹** in figure 11 on page 10 and upload payment schedule(s) towards the end of the process as shown on page 15, figure 17 & 18.

For **Travel Expense Reimbursements** and **Scholarship/Fellowship** please see below:

- **Travel Expense Reimbursements** there are two options.
  1. The name of the conference should be the reference. The invoice date should be the first date of travel. (example: SCTEM 1/20/19)
  2. The destination and the first date of travel should be your invoice date. (example: Washington, DC 10/31/11)
- **Scholarship/Fellowship.** The invoice reference should be the month, semester, or time-period. (example: January 2019, Spring 2019, Fall 2019 – Spring 2010)

If you have an RF issued PO (Purchase Order) number, enter the PO in the **Purchase Order Other Encumbered Transaction ❺** (see figure 11 on page 10). If you inserted an incorrect PO number, a pop-up window ❻ (see figure 12 on page 10), will appear with options to **Continue** or **Revised Payment Information**. If the PO number does not exist, ⓧ out of the box. Click **Next** to continue.

**Please Note:** Please make sure the account selected is the correct account for the PO issued. If you enter letters instead of numbers in the Purchase Order Other Encumbered Transaction Box, a red error message will appear informing you of the issue ❼ on figure 11 on page 10.

Type: ☒ Payee

[Select Payee](#) [Preview](#) [Save](#)

**Vendor Information**

Issue Payment To:  
JOHN DOE

Address:  
230 west 41st street  
new york NY  
10036  
US

**Payment Frequency** ⓘ

Recurring Payment ☐

**Invoice Information**

Invoice Number/Payment Reference ⓘ  
❶ Amazon 6-1-2020

Invoice/Payment Reference Date  
6/1/2020

Payment Amount  
❷ 100

Original Invoice Amount  
❸ 100

Purchase Order Or  
Other Encumbered Transaction ☐

[Next](#)

Figure 10

Type: ☒ Payee

[Select Payee](#) [Preview](#) [Save](#)

**Vendor Information**

**Issue Payment To:**  
JOHN DOE

**Address:**  
230 west 41st street  
new york NY  
10036  
US

**Payment Frequency** ⓘ

Recurring Payment ☒ ④

Attach payment schedule and frequency before submitting transaction.

**Invoice Information**

Invoice Number/Payment Reference  
 ⓘ

Invoice/Payment Reference Date

Payment Amount

Original Invoice Amount

Purchase Order Or  
Other Encumbered Transaction ☒

Purchase Order Number  
 ⑤

The P.O. number that you entered is not valid. Please enter a valid number or call your P&P processor for additional assistance. ⑦

[Next](#)

Figure 11

⑥

**PO Number Checking Confirmation** ⓘ

The P.O. number entered does not exist in our system.

To ensure the quickest processing time, please enter a valid P.O. number.

Do you want to continue?

[Continue](#) [Revise Payment Information](#)

Figure 12

## Project/Expense Code/Recovery Code

You will then need to select the **Project ①** by clicking on the down arrow and choosing your project. Next choose your **Expense Code ②** by clicking on the down arrow and choosing the expense code that is aligned with your project. The **Recovery Code ③** is only for the 9<sup>th</sup> ledger accounts. Now you will need to enter the **Amount ④**, which is the payment request amount. Then click on **Save ⑤**. If you wish to cancel the payment request, click cancel next to the save button.

**Please Note:** After selecting the project, use the mouse to hover over the green dollar sign ⑥ the **Project Funding Availability Box ⑦** will appear. This will help you to determine if there are sufficient funds to process the expense of the project. For further details about the budget, click on **Project Budget and Expense Report ⑧** and a new window ⑨ will appear showing the budgets full details including expense code, account name, budget, encumbered PTD, and available direct cost.

Figure 13

Expense Code	AccountName	Budget	Encumbered	PTD	Available: Direct Cost
5400	Project Director	250,000.00	0.00	0.00	250,000.00
Total Personnel Cost:		250,000.00	0.00	0.00	250,000.00
Total P&P Cost:		0.00	0.00	0.00	0.00
Total Direct Cost:		250,000.00	0.00	0.00	250,000.00
Total Indirect Cost:		0.00	0.00	0.00	0.00
Total Net Cost:		250,000.00	0.00	0.00	250,000.00

After you click **Save** in figure 13 on page 11, the amount left to distribute should be zero ❶ which is located in figure 14 below. Click **Next** ❷ and Figure 15 on page 13 will appear.

**Please Note:** You can split an expense between more than one Project Account number by clicking on **Add a New Charge** ❸. If you have insufficient funds, a yellow warning box will pop-up indicating you have insufficient funds or a yellow warning triangle ❹ will appear after you have clicked **Next** ❷. To preview with a choice to print the payment request summary click on **Preview** ❺ and a grey pop-up window will appear ❻. You can also **Save** ❼ this payment request and return at a future time to complete. Once it is saved, a reference number will be issued and saved in the Pending section. If you need to edit, click on the **Edit Button** ❸ and window ❹ figure 13 on page 11 will appear for edits.

**Warning** [Close](#)

Project 98101-00 99 has insufficient funds to process the payment. Please 'Edit' or 'Recall and Edit' to modify the existing charges.

❸ Add a New Charge
❺ Preview
❼ Save

	Expense Code	Recovery	Amount	
98101-00 99 ❹	6200 (Office Supplies General)	0	100.00	<a href="#">Edit</a> <a href="#">Delete</a> ❸

Previous
Next ❷

Amount to Pay: 100.00

Amount Currently Distributed: 100.00

Amount left to Distribute: 0.00 ❶

**Payment Request Summary: Reference # ❻** [PRINT](#) ✕

**Vendor Information**

Issue Payment To:  
JANICE STAPLES

Address:  
230 WEST 41ST STREET  
NEW YORK NY  
10036  
US

**Payment Frequency**

Recurring Payment:  
Yes

**Invoice Information**

Invoice Number/Payment Reference:  
AMAZON

Invoice Date/Payment Reference Date:  
6/29/2020

Payment Amount:  
100.00

Figure 14

After you have clicked **Next** in the previous the screen below will appear. If you are finished, click on **Update ①** and then click on **Next ②**. You also have the choice to **Delete** or **Cancel** payment request located next the **Update** button in the figure below.

Add a New Charge
Preview
Save

### Edit a Charge

Project  
40G13-00 01 | FOSTERING STUDENT SUCCESS IN CYBERSECURI

Expense Code  
6230 Training Supplies

Recovery Code  
Select the recovery code

Amount  
100

① Update Delete Cancel Enter Amount and Confirm by Clicking Save/Update Charges

Previous Next ②

Amount to Pay: 100.00  
Amount Currently Distributed: 100.00  
Amount left to Distribute: 0.00

Figure 15



## Payment Methods/Computerized/EFT-Foreign

If you wish to pick up the check, click on the **Hold for Pick Up Box ❶** and the check will be held at the Research Foundation. The **Comments and Justification Box ❷** needs to be used when the amount is different from the invoice submitted. Make sure you enter the details of the difference.

You then choose the **Payment Method ❸** you have two choices: Computerized Check or Electronic Funds Transfer (EFT). Let us start with choosing a Computerized Check. Click **Next ❹** and the **Safe Confirmation Box ❺** will appear and click **Yes ❻**.

The screenshot displays the 'Enter Other Information' form within the Research Foundation CUNY payment system. The form includes a 'Hold for Pick Up' checkbox (labeled ❶), a 'Check Memo' field, a 'Comments and Justification' text area (labeled ❷), and a 'Payment Method' dropdown menu (labeled ❸) currently set to 'COMPUTERIZED CHECK'. Below the dropdown is a 'Next' button (labeled ❹). A 'Save Confirmation' dialog box (labeled ❺) is overlaid on the form, asking 'In order to proceed, you must first save this payment request. Do you wish to save this payment request and continue?' with 'Yes' (labeled ❻) and 'No' buttons. The dialog box also features a red 'X' close button in the top right corner.

Figure 16

## Document Submission: Upload

The next step is to provide the supporting documents.

### Upload and Attaching Documents

Go to **Attach a Document** and click **Upload** ①. This will open your computer for you to attach the document(s) you have saved for this expense. Remember to scan and save your expense documents prior to submitting a e-payment request. After locating and clicking on your document as shown in figure 18, ② then click **Open** ③ to **Upload** your document. Repeat the process until all documents for your expense are attached.

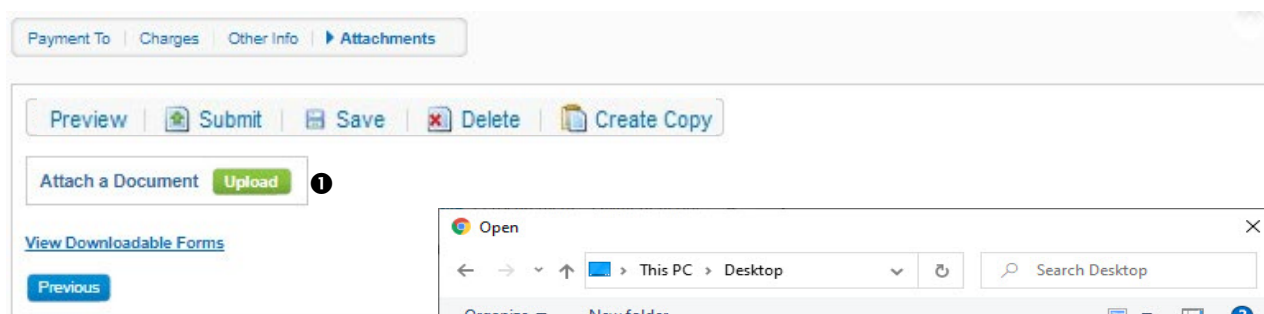


Figure 17

**Please Note:** The name of the file cannot exceed more than 45 characters and the file size 5 MB.

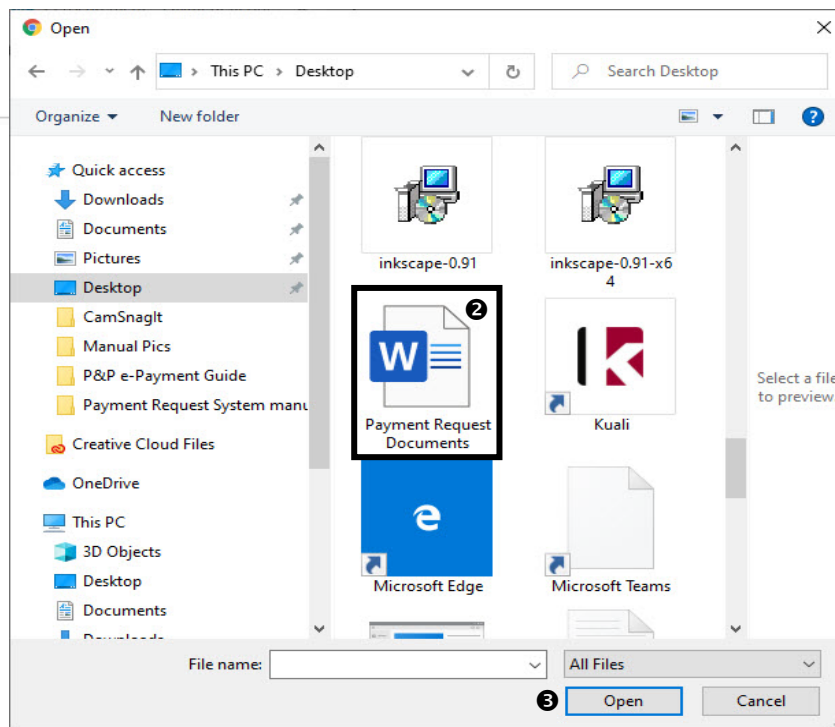
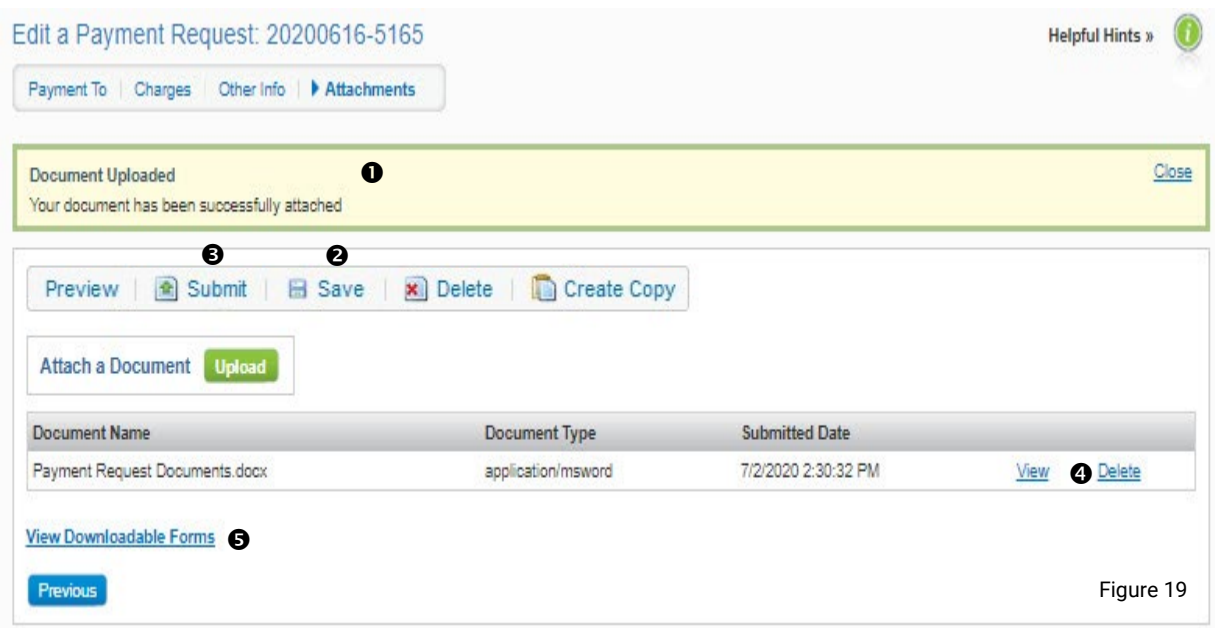


Figure 18

Once you have attached any file, a yellow banner ❶ will appear indicating your document was successful uploaded as shown below. Now click **Save** ❷ and the yellow banner will be replaced with a new yellow banner as shown in figure 20. Then click **Submit** ❸.

**Please Note:** You can view or delete the document in **Document Name** ❹ prior to clicking save and if you require additional RF forms from the website click on the **View Downloadable Forms Link** ❺.

After clicking **Submit** a **Submission Confirmation Box** will appear as shown in figure 21. Check off that you agree with the **Terms and Conditions** ❻ and the click **Submit** ❼.



Edit a Payment Request: 20200616-5165 Helpful Hints »

Payment To | Charges | Other Info | **Attachments**

Document Uploaded ❶

Your document has been successfully attached [Close](#)

❸ Preview | ❷ **Submit** | **Save** | **Delete** | **Create Copy**

Attach a Document **Upload**

Document Name	Document Type	Submitted Date	
Payment Request Documents.docx	application/msword	7/2/2020 2:30:32 PM	<a href="#">View</a> ❹ <a href="#">Delete</a>

[View Downloadable Forms](#) ❺

**Previous**

Figure 19

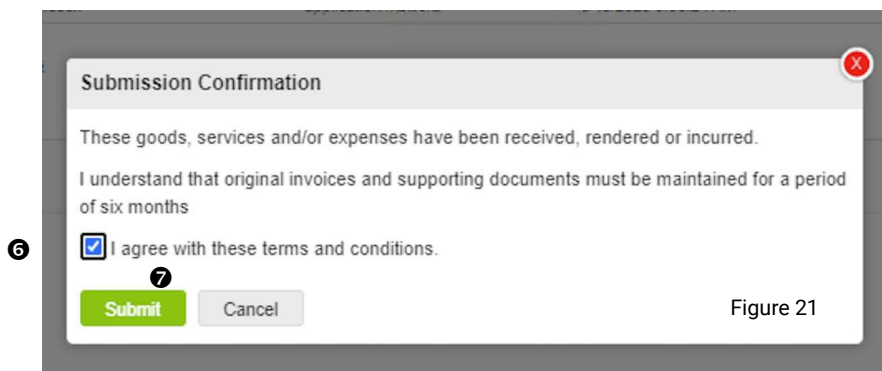


**Save Confirmation** [Close](#)

You have successfully saved this payment request.

[You may create another payment request for this vendor](#)

Figure 20



**Submission Confirmation**

These goods, services and/or expenses have been received, rendered or incurred.

I understand that original invoices and supporting documents must be maintained for a period of six months

❻ ☒ I agree with these terms and conditions.

❼ **Submit** **Cancel**

Figure 21

We just completed how to execute Computerized Check. Now let us conduct an Electronic Funds Transfer (EFT). **Remember an EFT is only for overseas Vendors.**

In the **Create a Payment Request Screen** choose Electronic Funds Transfer under **Payment Method ①**. A pop-up window **A** will appear with instructions. If you did not fill out and save your EFT documents click on the link **②** to take you to the RF website, where you can find the forms for EFT in the **Wire Transfer & Deposits Agreements section C**.

Complete the proper documents and save them to your computer. Click **OK** in figure 24. This will bring you back to the **Create a Payment Request Screen** (figure 23). Now click **Save ③** and **Create a Payment Request Screen**, figure 26 will appear. Click **Attachments ④** and figure 22 will appear. Then follow the same procedures as you did in the Computerized Check procedures on page 14. If you Click **Next ⑤** in figure 23 accidentally, the **Safe Confirmation Box B** figure 22 will appear, click **Yes ⑥** to exit.

Figure 23

Helpful Hints »

Payment To Charges Other Info Attachments

Preview Save ③

Enter Other Information

☐ Hold for Pick Up

Check Memo:

Comments and Justification:

☐ Separate Checks

Payment Method:

ELECTRONIC FUNDS TRANSFER

Previous Next ⑤

①

**A**

For overseas vendors, please attach a completed Foreign Wire Form. For domestic vendors, please attach a completed ACH Direct Deposit Form. Both forms are located under the Wire Transfer & Deposit Agreement section of our website's [Find Documents and Forms page ②](#)

Ok

Figure 24

**B**

Save Confirmation

In order to proceed, you must first save this payment request. Do you wish to save this payment request and continue?

⑥

Yes No

Figure 22

Wire Transfer & Deposit Agreements C

Deposit allocation and agreement forms

[ACH \(Direct Deposit\) Payment Authorization Form](#)

[Check Transmittal Form](#)

[Foreign Bank Wire Transmittal Form](#)

Figure 25

Create a Payment Request: 20200701-4778

Helpful Hints »

Payment To Charges Other Info Attachments

Save Confirmation

You have successfully saved this payment request.

[You may create another payment request for this vendor](#) ④

Close

Figure 26

## Pending Payment Request & Features

We have completed creating a pending request, let us look at the second tab, **Pending ❶**. This screen will appear once you submitted the payment request, or you can click on the pending tab when you first sign on to the e-payment system. We are viewing this from the stage where you have just created a payment request. You will close out the yellow **Submission Confirmation** on the upper right corner by clicking **Close ❷**.

This screen will show you the process of your payment request(s): In the **Requests Tab ❸** you can choose by **My Payment Requests, Other Payment Request or All Payment Requests**. When you hover over the titles, a pop-up box will appear explaining each link as shown with **Other Payment Requests ❹**. You have a **Search Feature ❺** to locate payment request by either **Transaction Number, Type Vendor or Status ❻**. The **Reset Button ❼** clears search criteria. The **Select Box ❽** you check off when you are submitting those requests that are pending. After you check off the payment request you want to submit, you then click the **Submit Selected ❾** Button you have a choice to upload supporting documents. When choosing **Submit Selected**, a **Multiple Submission Confirmation pop-up** window will appear asking you to agree with terms and conditions before you submit on (figure 28 on page 19). If there are any errors within the process, the system will not allow you to submit without making the corrections, (figure 29 ❶ on page 19) gives an example of the error notice.

**Please Note:** When you hover over the reference letter **A**, it will display invoice information box with the following choices highlighted in blue: **More Details, Audit Trail** and **Create Copy**. For details see **Processed Payment Request** page 20. If there is a yellow triangle next to the paper clipped icon **B**, this indicated a problem with your payment request. When you hover over the triangle, it will display a message with the issue, name of the contact at RF and the date it was posted. When a payment requested had been approved, you will see contact information icon next to the PI Approved under status **C**. When you hover over it, a list of the RF staff will appear with their phone numbers and **D** indicates the number of pages attached to your pending payment request.

The screenshot shows the 'Pending' tab selected in the top navigation bar. A yellow 'Submission Confirmation' box is at the top right, with a 'Close' button. Below it, the 'Find My Payment Requests By:' section contains search filters for Transaction Number, Type (set to 'All'), Vendor, and Status (set to 'All'). A 'Search' button and a 'Reset' button are present. Below the search filters is a 'Submit Selected' button. The main table, titled 'All Payment Request', lists several requests. Callout 1 points to the 'Pending' tab. Callout 2 points to the 'Close' button. Callout 3 points to the 'My Payment Requests' tab. Callout 4 points to the 'Other Payment Requests' tab. Callout 5 points to the 'Transaction Number' search field. Callout 6 points to the 'Vendor' search field. Callout 7 points to the 'Reset' button. Callout 8 points to the 'Select' checkbox in the table. Callout 9 points to the 'Submit Selected' button. Callout A points to the 'Invoice Information' pop-up for transaction 20200825-0381. Callout B points to a yellow triangle icon next to a paper clip icon. Callout C points to the 'Contact Information' pop-up for transaction 20200825-0381. Callout D points to the number of pages attached to the request.

Select	Reference Number	Vendor Name	Amount	Status
<input type="checkbox"/>	20200825-0381	DELLA NONA CORP dba BOCCA	\$100.00	Submitted to PI
<input type="checkbox"/>	20200816-5165	JANICE STAPLES	\$100.00	Submitted to PI
<input type="checkbox"/>	20200816-5165	UNIVERSITY - NEW BRUNSWICK	\$1,000.00	Unsubmitted
<input type="checkbox"/>	20200816-5165	PRSY - NEW BRUNSWICK	\$268.75	P&P Approved

**Invoice Information**  
 Invoice Date/Payment Reference Date: 6/11/2020  
 Invoice Number/Payment Reference: AMAZON  
 Status: Submitted to PI  
 PRSY | Expense Code  
 • 40F83-01 01 | 6200: \$100.00  
[More details](#) | [Audit Trail](#) | [Create Copy](#)

**Contact Information**  
 • Angela Clarke | 2124178410  
 • Yang Huang | 2124178490  
 • James Suarez | 2124178400  
 • Cristina Bagatta | 2124178471  
 • Kyoung Hur | 2124178425  
 • Nicholas Jones | 2124178445  
 • Milicent Liang | 2124178440  
 • Elerence Wang | 2124178430  
 • Gary Liang | 2124178433

**Message**  
 We are returning the payment request because the cost is not allowable. — Paul Cole 2/13/2020.

Figure 27

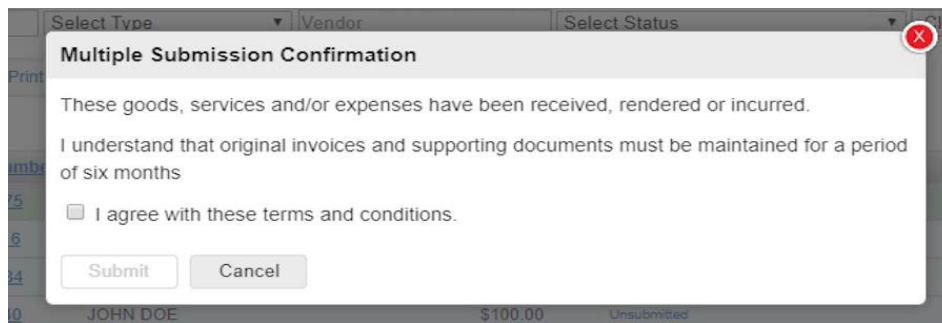


Figure 28

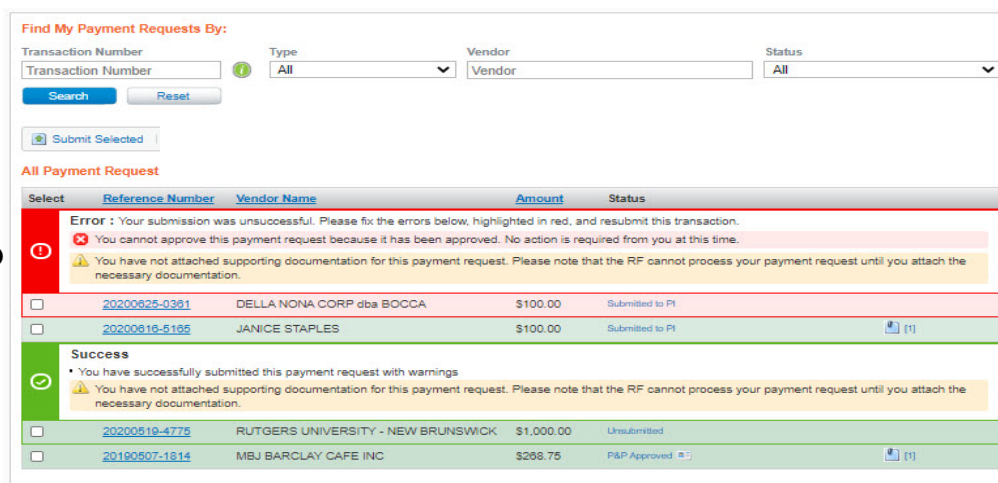


Figure 29



## Processed Payment Request & Features

Our next tab is **Processed ①**, this allows you to search for your payment request by **My Payment Request, Other Payment Request, All Payment Requests ②**. All Payment Requests allows you to search where in the process is the payment request. **Find My Payment Request By ③** section searches by Transaction number, Type (Regular or Contract), Elapsed Time of 4, 8, 12 and 24 months and Time Period with a drop-down calendar. Once you choose your search preference (example, Past 24 months) and click on **Search ④**, then the payment request(s) will appear ⑤.

Once the payment request(s) appear, you can hover the reference number to view details and a yellow box will appear with choices ⑥. When you click on **More Details ⑦**, a pop-up window will appear displaying the payment request (see figure 31 on page 21). You can also just click on the reference number to get to the payment request.

Clicking on **Audit Trail ⑧** A pop-up window will appear with details, (see figure 32 on page 22). The description, user ID, username, phone number, and the date of each transaction will be noted. **Create a Copy** link ⑨, create copy details are on page 23.

When you hover over the icons, an explanation appears. The **dollar icon ⑩** will display the **Payment Date** the check was issued, **Check#, Amount, and Status**. The dollar icon will only be displayed when payments are made. If the icon is not visible, payments have not been made. When you hover over The **Blue Icon A**: a message box ICA Contact Payment will appear. When you hover over the **Yellow Icon B**: the message Encumbered transaction. View web **Report** for details will appear.

The screenshot shows the 'Processed' tab selected in the top navigation bar. Below it, there are three tabs: 'My Payment Requests', 'Other Payment Requests', and 'All Payment Requests'. The 'Find My Payment Requests By:' section includes fields for 'Transaction Number', 'Type' (set to 'All'), 'Elapsed Time' (set to 'Past 24 months'), and 'Time Period' (with 'From' and 'To' dropdowns). A 'Search' button is present. Below the search section, a message indicates 'Filtering By : Elapsed Time 24 months'. The main table lists payment requests with columns for 'Reference Number', 'Vendor Name', and 'Amount'. A detailed view of a payment request is shown, including 'Invoice Information', 'Invoice Date/Payment Reference Date', 'Invoice Number/Payment Reference', 'Status', and 'PRSY | Expense Code'. A yellow box highlights the 'More details', 'Audit Trail', and 'Create Copy' links. A dollar icon is shown next to the amount, and a blue icon 'A' is shown next to the status. A yellow icon 'B' is shown next to the status. A message box 'ICA Contract Payment' is displayed. A message box 'Encumbered transaction. View web Report of details.' is displayed.

Reference Number	Vendor Name	Amount	Icons
20200519-8572	DELLA NONA CORP dba BOCCA	\$200.00	[1] [1] [1]
20200519-8572	BOCCA	\$500.00	[1] [1] [1]
20190425		\$557.20	[1] [1] [1]
20190425		\$449.00	[1] [1] [1]
20190412		\$14.85	[1] [1] [1]
20190325		\$14.85	[1] [1] [1]
20190325		\$115.00	[1] [1] [1]
20190325		\$2,600.00	[1] [1] [1]
20190329-3342	MBJ DOWNTOWN INC	\$2,600.00	[1] [1] [1]
20190329-3025	MBJ DOWNTOWN INC	\$183.75	[1] [1] [1]

Figure 30



## Posted Payment Request Details

After you click on More Details in figure 30 on page 20, or click on the actual reference number, figure 31 below will appear.

This displays the payment request with options to view the **Audit Trail ❶** in figure 32 below and **Create Copy Button ❷**. Create Copy allows you to create a new payment request for the same Vendor. **Create a Payment Request** page will appear with a reference number and a list of features.

You can also view and download your attachments for your records by clicking on the **View ❸** in the figure below.

❶ Audit Trail
❷ Create Copy

**Payment Request #20200519-5632**

**Vendor Information**

Issue Payment To:  
DELLA NONA CORP dba BOCCA

Address:  
135 WEST 50 STREET  
NEW YORK NY  
10020  
US

**Invoice Information**

Invoice Number/Payment Reference:  
TESTINV1234

Invoice Date/Payment Reference Date:  
2/25/2020

Payment Amount:  
\$ 500.00

Original Invoice Amount:  
\$ 500.00

**Charges**

Project	Expense Code	Recovery	Amount
40F83-01 01	6200 (Office Supplies General)	0	500.00

**Payment Information**

Payment Date	Check #	Amount	Status
06/12/2020	207034	500.00	Extracted

**Other Info**

Check Memo:  
test

Comments and Justification:  
Testing invoice for \$500.00

Separate Check:  
No

Payment Method:  
CCK

Check Number:  
207034

**Attachments**

Document Name	Document Type	Submitted Date	
Testing invoice 500.pdf	application/pdf	5/19/2020 1:00:27 PM	<a href="#">View</a> ❸

Figure 31

**Audit Trail: 20200519-5632**

Description	User ID	User Name	Phone	Date
Payment Request created.	909	Onika Duke	2122207048	5/19/2020 12:46:24 PM
Supporting Document(Testing invoice 500.pdf) attached.	909	Onika Duke	2122207048	5/19/2020 1:00:27 PM
Payment Request updated.	909	Onika Duke	2122207048	5/19/2020 1:01:21 PM
Payment Request submitted.	909	Onika Duke	2122207048	5/19/2020 1:02:28 PM
Payment Request approved.	S2Q	Anna Salvati	2122201480	5/19/2020 1:19:59 PM
Payment Request approved by P&P.	EG	Elicabeth Gonzalez	2124178524	5/19/2020 2:24:08 PM
Payment Request approved by RF.	79	Millicent Liang	2124178440	5/19/2020 3:27:24 PM
Payment Request posted to A/P.	79	Millicent Liang	2124178440	5/19/2020 3:27:53 PM

Figure 32

There are two section that need to be filled in, the first section is the **Invoice Information ❶**. In the Invoice Information section, you input the amount and other areas will auto-fill the requires areas. The second section, **Other Info ❷**. Once completed, press **Save and Continue ❸**.

☐ Vendor Information

Issue Payment To:  
 DELLA NONA CORP dba BOCCA  
 Address:  
 135 WEST 50 STREET  
 NEW YORK NY  
 10020  
 US

Payment Frequency  
 Recurring Payment ☐

❶ ☐ Invoice Information

Invoice Number/Payment Reference

Invoice Date/Payment Reference Date

Amount to Pay

Original Invoice Amount

Purchase Order Invoice? ☐

❷ ☐ Charges

Project	Expense Code	Recovery	Amount		
40F83-01 01	6200 (Office Supplies General)	0	0.00	<a href="#">Edit</a>	<a href="#">Delete</a>

[+ Add Charge](#)

❸ ☐ Other Info

Information in this section is optional.

☐ Hold for Pick Up

Check Memo:

Comments and Justification:

☐ Separate Checks

Payment Method:  
 COMPUTERIZED CHECK ▼

❹ [Save and Continue](#) [Cancel](#)

Figure 33

## Create Copy Payment Request

After you click on **Save and Continue** on the previous screen, a yellow **Save Confirmation ❶** window will appear in the figure below. You can choose to open and close a section by hovering and clicking on the title as shown with **Vendor Information ❷**. If you wish to expand all sections, click on **Expand All ❸**. Within each section you have applicable operating functions such as **Recurring Payment ❹** in Vendor Information.

The system will not allow you to submit or move forward if any section is not filled out properly. A warning sign will appear, and the section will become highlighted with instructions ❺. The function buttons will also turn grey and be non-functional ❻. Once all sections are filled in properly, they will all be green and the function buttons on the bottom will turn blue and be functional ❼.

**Please Note:** When creating a copy, if the payment request is being copied has more than one project, the Payment Amount must be distributed amongst the projects in the **Charges** section as shown in figure 34 below. Automatic allocation in the Charges section happens only if there is only one project.

Create a Payment Request: 20200728-0350

❶ Save Confirmation Close  
You have successfully saved this payment request. Please attach your supporting documentation and select the appropriate action below to complete your transaction.

❷ Vendor Information Complete Expand All ❸  
Issue Payment To:  
DELLA NONA CORP dba BOCCA  
Address:  
135 WEST 50 STREET  
NEW YORK NY  
10020  
US  
Payment Frequency  
Recurring Payment ☐ ❹

❺ Charges Warning  
Project "40D74-00 01" has insufficient funds to process the payment. Please 'Edit' or 'Recall and Edit' to modify the existing charges.  
Project: 40D74-00 01 | CREATION OF EXCEPTIONAL MATH AND TECH  
Expense Code: 8102 Reimbursement of Patent Related Exp  
Recovery: Select the recovery code  
Amount: 1000  
Update Delete Cancel Enter Amount and Confirm by Clicking Save/Update Charges  
+ Add Charge

❻ Other Info Complete  
Attach Supporting Documentation  
Upload

❼ Submit This Payment Request Submit and Create Copy Save Return to Pending Delete

Figure 34

## Recalling a Submitted Payment Request

Under the **Pending** tab ❶, you can click on the reference number to open the **Pending** window or hover over the **Reference Number** ❷ and then click on **More Details** ❸. A pending window will open with all the payment request details. You then click **Recall** ❹ and a yellow **Recall Confirmation Box** ❺ will appear with different features ❻. Click **Edit** ❼, make any required changes and the heading task bar ❽ will change where you can click **Save** ❾. A pop-up window will appear asking you to check the box and agree. Once you agree, you then click the **Submit Button** ❿ in figure 38 below and the payment request moves to the next step.

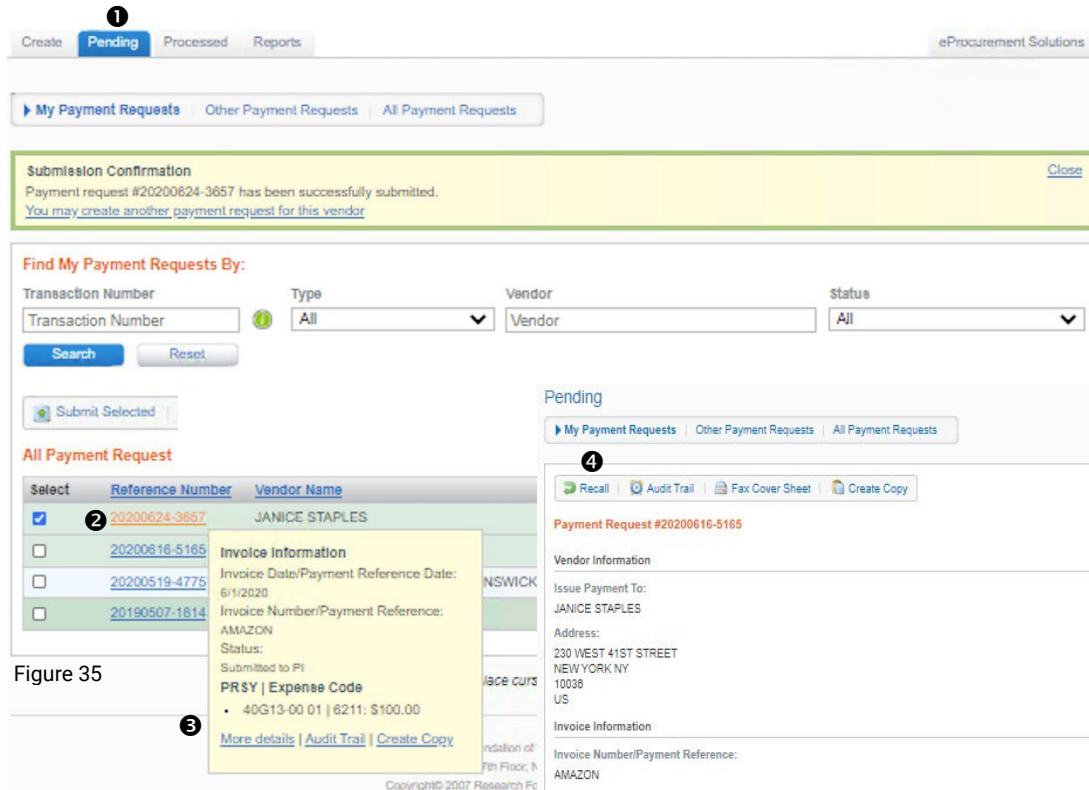


Figure 35

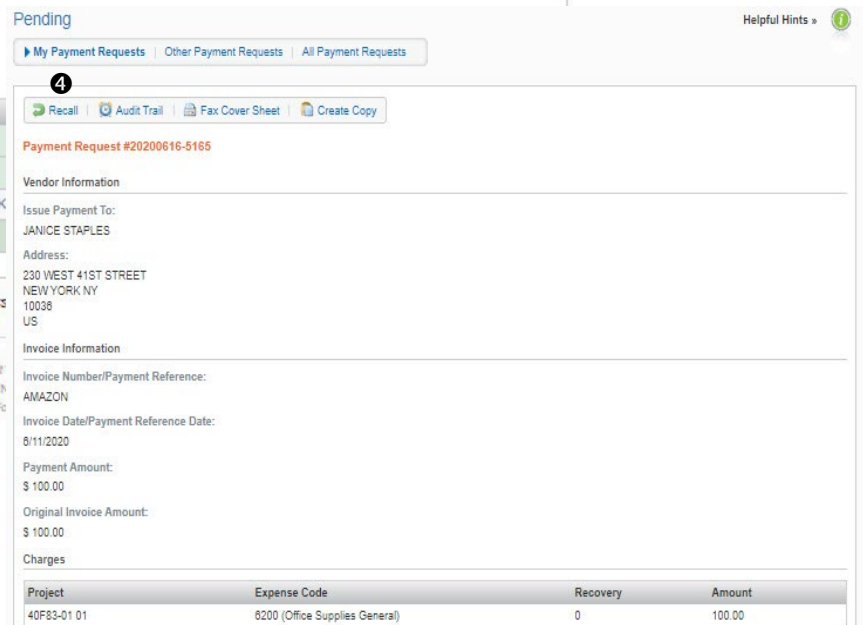


Figure 36

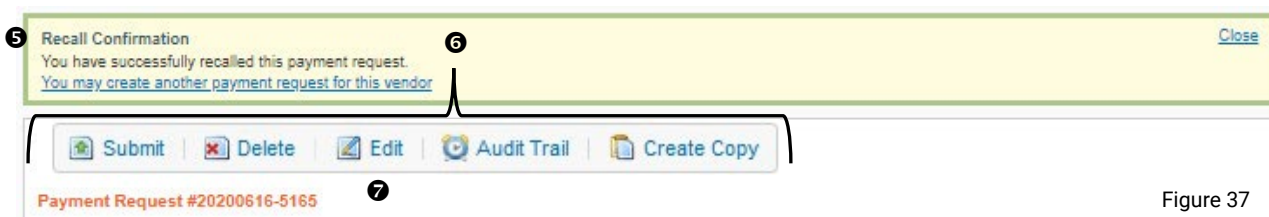


Figure 37

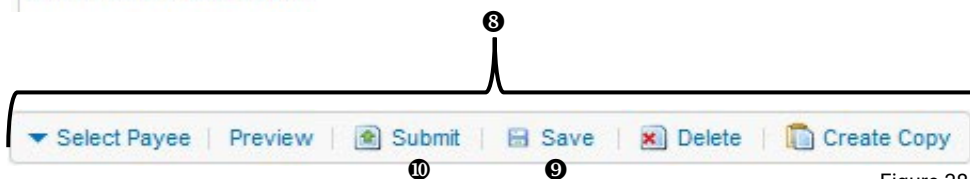


Figure 38

## Reports

The **Reports** tab ❶ will allow you to search and save payment request report(s). You will need to enter two date periods **From** and **To** ❷ for a report to generate. Once completed, click on the **Show Report** ❸ and figure 40 will appear. The e-payment report ❹ gives you details regarding your payment request with submissions, dates, reference numbers and much more. You have a choice to export the report in the following ways ❺: XML, CSV, PDF, HTML, Excel, TIFF, and Word Document.

**Please Note:** This section displays all payment request(s). Any user with payment request access can view the reports.

Figure 39

❹

Research Foundation of CUNY  
epayment  
GL Posting Date from: 6/14/2020 to 7/1/2020

❺

Ref Number	Created By	Created Date	Submitted Date	Paym Meth		PI Approval Date	Project	Account	Contract / PO Number	Voucher ID
20200622-8647	Cummins, Stacy	06/22/2020	06/22/2020	CHCK		06/22/2020	78428-02 02	7830		3122260
20200505-6205	Andrews, Venita	05/05/2020	05/21/2020	ACH	Andrews, Venita	05/21/2020	50080-00 31	7810		3122644
20200519-0466	Andrews, Venita	05/19/2020	06/03/2020	ACH	Andrews, Venita	06/03/2020	50248-00 20	7810		3122645
20200525-1488	Andrews, Venita	05/25/2020	05/26/2020	ACH	Andrews, Venita	05/26/2020	50248-00 20	7810		3120589
20200522-1686	Andrews, Venita	05/22/2020	05/26/2020	ACH	Andrews, Venita	05/26/2020	50248-00 20	7810		3121397
20200526-2154	Matsuura, Michelle	05/26/2020	06/01/2020	CHCK	Ramakrishnan, Siddharth	06/01/2020	50080-00 31	6210		3120173
20200615-0676	Montanez (Go), John	06/15/2020	06/15/2020	CHCK	Montanez (Go), John	06/15/2020	75615-00 03	5700		3118294
20200508-1512	Andrews, Venita	05/08/2020	05/19/2020	ACH	Andrews, Venita	05/19/2020	50248-00 20	7810		3116068
20200622-2254	Wei, Ching-Song	06/22/2020	06/22/2020	ACH	Wei, Ching-Song	06/22/2020	40G13-00 01	6910		3116501
20200610-1764	Karim, Shristi	06/10/2020	06/11/2020	ACH	Wladis, Claire	06/19/2020	40H63-00 01	6220		3116608
20200610-2150	Karim, Shristi	06/10/2020	06/11/2020	ACH	Wladis, Claire	06/19/2020	40H63-00 01	6220		3116610
20200524-0101	Andrews, Venita	05/24/2020	05/25/2020	ACH	Andrews, Venita	05/25/2020	50248-00 20	7810		3108397
20200603-7012	Andrews, Venita	06/03/2020	06/03/2020	ACH	Andrews, Venita	06/03/2020	50080-00 31	7810		3108399

Figure 40

## Contract Manager Payment Request(s)

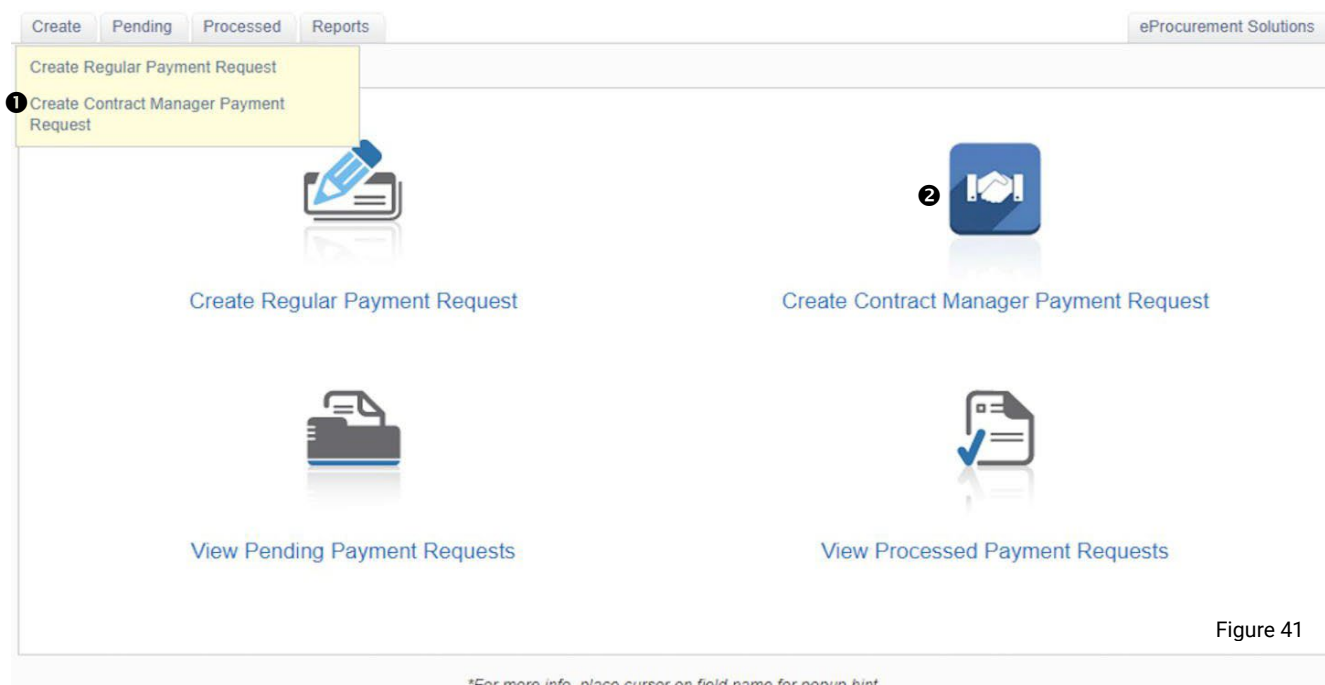
As you may recall when you first log into the e-payment request system you can choose either **Create a Regular Payment Request** or **Create a Contract Manager Payment Request**. We have just completed the **Create a Regular Payment Request**. Now we will **Create a Contract Manager Payment Request**.

The **Contract Manager Payment Request Section** is only used when a PI submits a contract request via Contract Manger for a contract to be issued for a specific vendor/payee. Once the contract is fully executed you will see it listed below in figure 41. The PI can now see the remaining balance on any issued contract to prevent overspending on a contract when submitting a contract manager payment request(s).

### Please Note:

- The contract will not appear or be listed before the performance period start date.
- The invoice must be sent after the initial date of the contract.
- All invoices must be signed by the contractor.

After logging into the RF website and you are in the Payment Request Portal as seen below, click on the Create Contract manager Payment Request drop-down menu ❶ or the blue icon ❷. This will bring you to the next screen seen on page 27.





If you do not see your contract in this section, you can locate it in the **Find Transaction ❶**. In the **Contract Type** click on the dropdown menu, you can choose either All, ICA, MOU or Subaward to locate your payment request(s). Your other options are **Contract Number**, **Vendor**, **Project #** and **Time Period**.

Under **All Contract Manager Payment Request ❷** the contracts are listed by **Type ❸**, **Contract Number ❹**, **Vendor Name ❺**, **Amount ❻** (this amount is the original encumbered amount of the contract), **Remaining Amount ❼** (remaining balance for payment request) and Performance Period of the contract ❽.

Now you can start creating a Contract Manager Payment Request. Locate your contract, click on the **Contract Number ❹** which will open a window seen in figure 42 on page 28 to start the process.

Contract Manager Payment Request(s)

Find Transactions By:

Contract Type: All  
Contract Number: Contract Number  
Vendor: Vendor  
Project#: Project#  
Time Period: From date To date

Search Reset

All Contract Manager Payment Request

Type	Contract Number	Vendor Name	Amount	Remaining Amount	Performance Period
ICA	CM00002259	SINGLE STOP USA	\$61,000.00	\$45,750.00	12/01/2018 - 05/22/2019
ICA	CM00002266	NYU CHILD & FAMILY POLICY CENTER	\$31,038.00	\$31,038.00	10/01/2018 - 09/30/2019
MOU	CM00002319	TRIED & TRUE TUTORING LLC	\$4,000.00	\$2,000.00	01/14/2019 - 03/08/2019
SUB	CM00001849	RUTGERS UNIVERSITY - NEW BRUNSWICK	\$270,000.00	\$267,899.39	09/15/2018 - 08/31/2021
SUB	CM00001850	LIGHTHOUSE GUILD INTL INC	\$30,425.00	\$30,425.00	09/15/2018 - 08/31/2021

First 1 Last

Figure 42



After you click on the **Contract Number** link in the previous screen, figure 43 below will appear. You are now ready to start the new Contract Payment Request. In this window the **Vendors Information ②** is already populated. From this point you will follow the steps starting from page 9. All the proceeding steps will be the same as processing a regular payment request.

If you should have any questions, please contact Procurement and Payables at the Research Foundation, (212) 417-8300.

① **Create a Payment Request** Helpful Hints »

[Payment To](#) | [Charges](#) | [Other Info](#) | [Attachments](#)

---

**Vendor Information**

Issue Payment To:  
NYU dba CHILD & FAMILY POLICY CENTER

Contract Number:  
CM00002266-00  
(Remaining Amount: \$31038.00)

Address:  
665 BROADWAY SUITE 801  
NEW YORK NY  
10012  
US

②

---

**Invoice Information**

Invoice Number/Payment Reference

Invoice/Payment Reference Date

Payment Amount  
 ⓘ

Original Invoice Amount  
 ⓘ

[Next](#)

Figure 43