

Payment Request System

Fast – Convenient – Secure – Accurate



TABLE OF CONTENTS

Overview	1
Understanding the Workflow.....	2
Steps Accessing the System for an E-Payment Request	3
Creating a Single Payment for a Vendor/Features	4
Select Payee/Search for Payee	5
Adding Vendor to Favorites	6
Vendor/Payee Process for Non-Citizenship.....	7
Travel Expense Reimbursement/Scholarship/Fellowship	9
Project/Expense Code/Recovery Code.....	11
Payment Methods/Computerized/EFT/Foreign.....	14
Document Submission: Upload	15
Pending Payment Request &Features.....	18
Processed Payment Request & Features	20
Posted Payment Request Details.....	21
Create Copy Payment Request... ..	22
Recalling a Submitted Payment Request.....	24
Reports	25
Contract Manager Payment Request(s)	26

Overview

The Payment Request system allows you to process your requests for payments electronically. This system has many benefits for the user. The system allows users to submit Non-Purchase Orders, Purchase Orders, and Contract Manager Payment Requests (PRs).

1. **Provides Centralized Access and Useful Management Tools**

The system allows users to access all their electronic payment request transactions from one place. Furthermore, it offers tools (e.g. filters, search, current fund availability “AVL” look-up functionality etc.), which allows users to manage their payment requests efficiently.

2. **Reduces Processing Time**

Since all transactions are processed and routed electronically, the system is not subjected to the delays inherent to a manual system. This reduces the turnaround time required to process transactions.

3. **Reduction in Human Error**

This system reduces the need to perform manual checks (e.g. “AVL” availability) during data entry. This reduces processing errors, and this in turn, will also contribute to faster transaction turnaround times.

4. **Accessible 24/7**

Since this is a web-based system, users can submit payment requests to the RF twenty-four hours a day. Additionally, users can obtain the status and other important information about their payment requests online at any time without having to call the RF.

Users

The following users have access to the Payment Request System. This manual focuses on the first two users’ groups: preparers and approvers.

Preparers: These users typically operate from a CUNY campus and create payment requests on behalf of approvers. They may perform the following actions within the system:

- Create a payment request
- Save a payment request
- Edit a payment a request
- Submit a payment request for approval
- Recall an un-approved payment request

Approvers: These users also typically operate from a CUNY campus and are responsible for approving and submitting payment requests to the Research Foundation (RF) for processing. This user group comprises of P.I.s, authorized signatories, and grants officers. They may perform the following actions within the system:

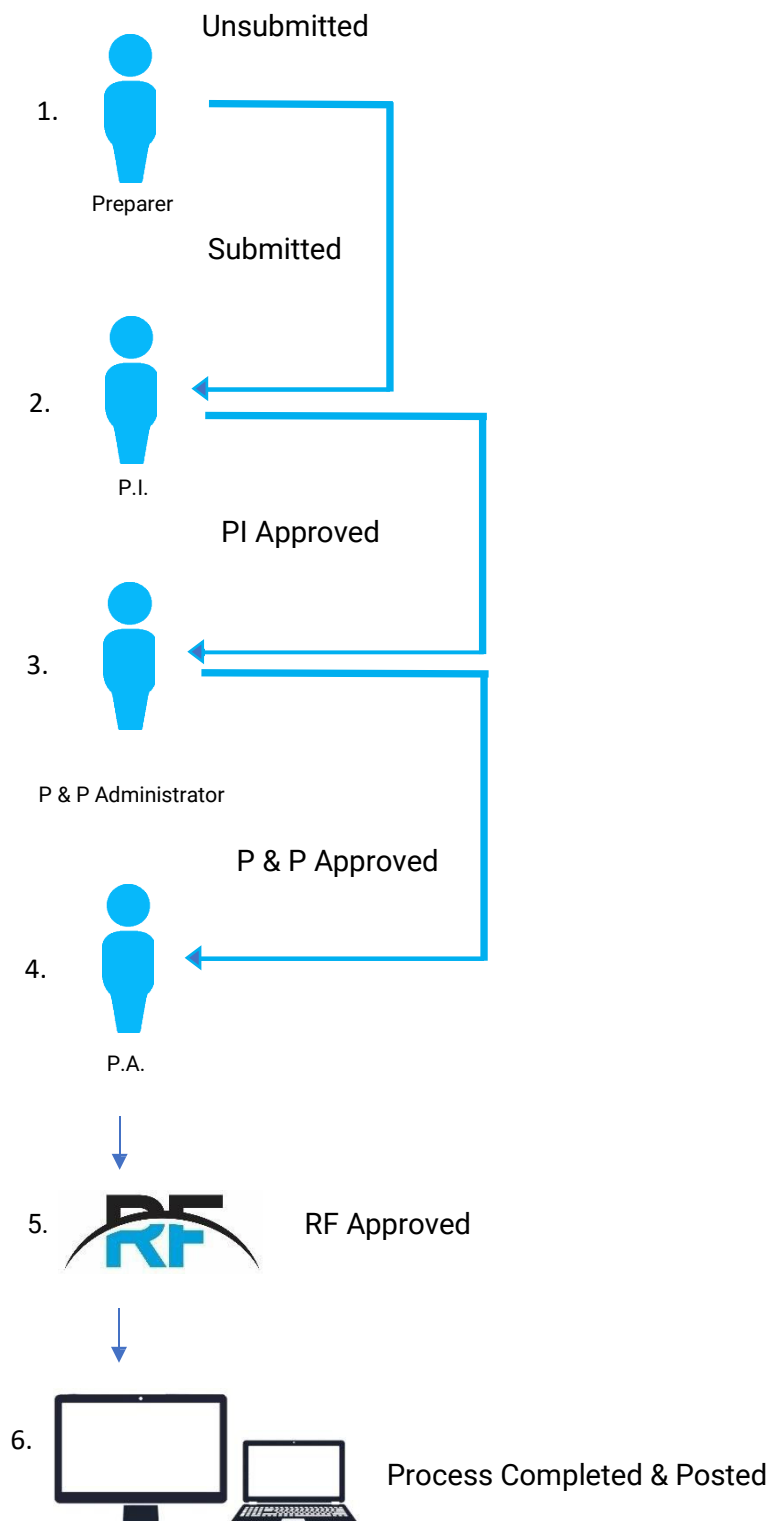
- Create a payment request
- Save a payment request
- Edit a payment request that they created or that was submitted to them for approval
- Approve a payment request and submit it to the RF for approval
- Recall an un-approved payment request

Processors: These users are Procurement & Payables Administrators & Project Administrators who work at the RF. They are responsible for reviewing and processing payment requests that are sent to the RF by approvers at the campuses.

¹ Approver(s) may edit a payment request if they have access to the project(s) used to pay that payment request.

Understanding the Workflow

The Illustration below shows how a payment request flows between different users and how its status is changed by each user's action.



Steps Accessing the System for an E-Payment Request

How do I get started creating a payment request?

We begin with logging in, then hover over **Electronic Tools** ❶, a drop menu will appear. Scroll down to **Payment Request** ❷ and click on the link. After clicking on the link, figure 2 on page 4 will appear.

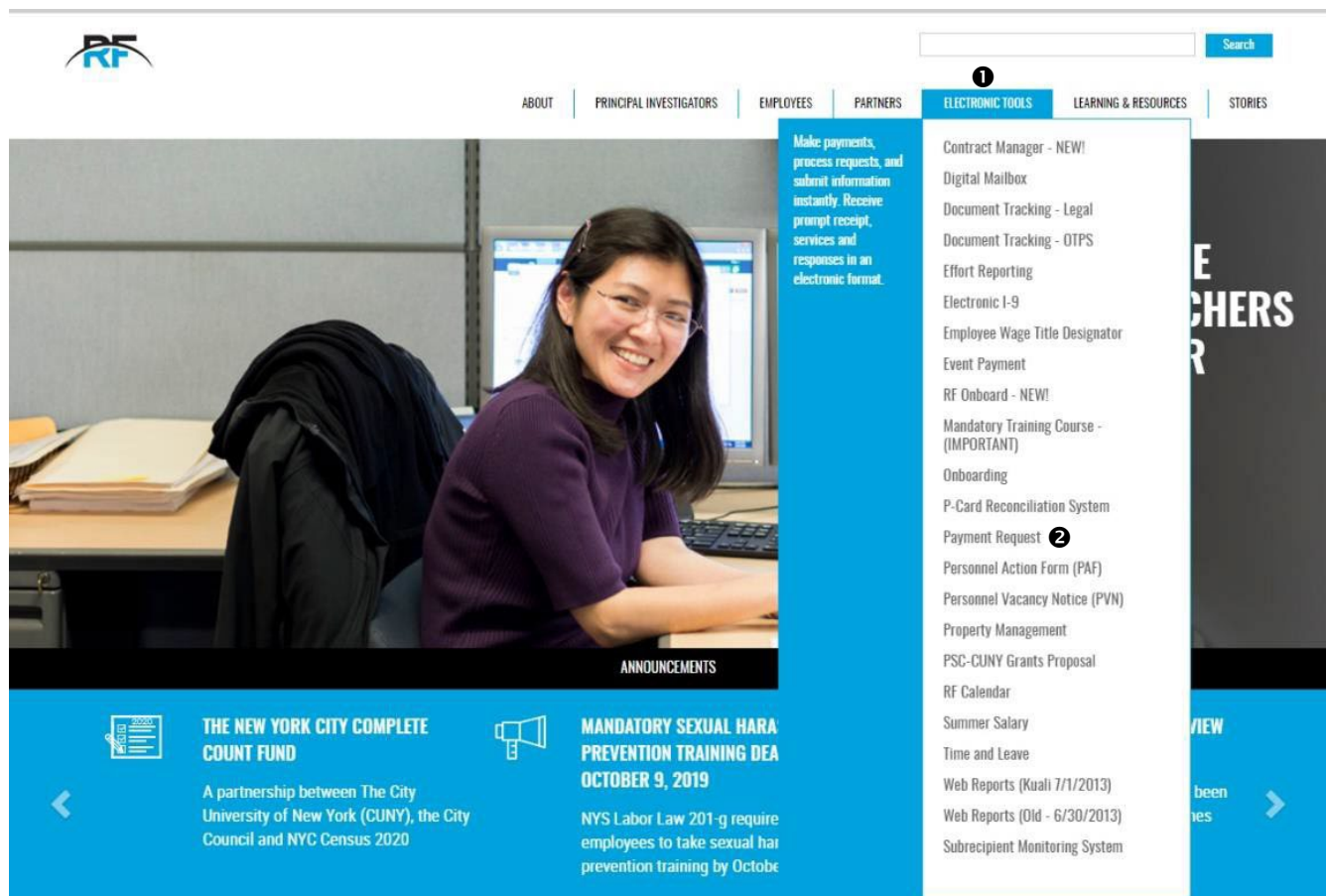


Figure 1

Creating a Single Payment for a Vendor/Features

You are now on the screen to begin creating a single payment for a Vendor. You will see four tabs which are:

- ❶ **Create** – This section will allow you to create a Regular or Contract Manager Payment Request.
- ❷ **Pending** – This section will show and allow you to search all pending Payment Request by reference numbers, Vendor name, amount, and status. It also allows you to check them off and submit them to the next step. This will be covered in greater detail on page 18.
- ❸ **Processed** – This section allows you to search by transaction number, by type, elapsed time, and time-period. This will be covered in greater detail on page 20.
- ❹ **Reports** – This section will give you access to all Payment Request reports by date and month. You also have an option to export and save the report. This will be covered in greater detail on page 25.

Let us begin with creating a Regular Payment Request. When you hover over the tab **Create** ❶ a drop-down will appear. Choose **Create Regular Payment Request A** or click on the icon Create Regular **Payment Request B**. Once you click on it, figure 3 on page 5 will open.

Please Note: Tabs two through four are steps to check the payment request after it has been created and submitted. To **Create a Contract Manager Payment Request** you would click in **A**, **Create a That Contract Manager Payment Request**, or the **Blue Handshake Icon C**.

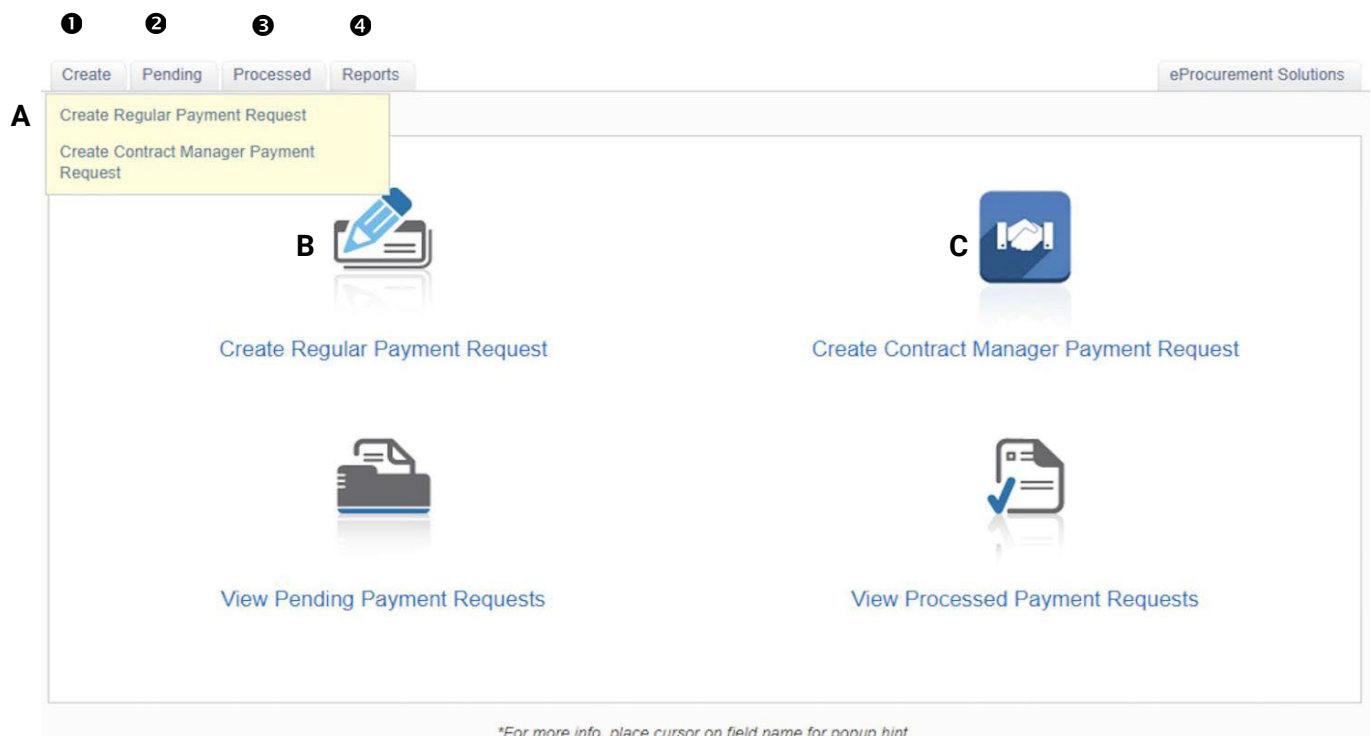


Figure 2

Let us click on **Select Payee ①** and choose “Search for Payee” outlined in red from the drop-down menu. The **Search for Payee** box ② will automatically pop up on the right side. Here is where you enter the Vendor’s name. If the Vendor is not in the system, the box will inform you and a link will appear asking to **Enter New Vendor ③**. In our example we will choose Staples. Once you start typing the name, a list of **Vendor Names ④** will then drop down underneath the **Search for Payee** box ②. **Select the Vendor ⑤**. The numbers highlighted in blue under the Vendor names ⑥ indicate the number of pages you can search for your Vendor.

Please Note: Throughout the process you will see a green circle with an “i” as indicated with the number ⑦. When you hover over it, you will see helpful hints to assist in the process as shown below.

To ensure that vendors credit your account properly, each invoice must be entered separately.

Figure 3

Under Select Payee ① (there are 5 links you may choose)

- **Search for Payee:** This link will bring up a search bar as shown with number.
- **Favorites:** This link will bring up your saved favorites on the right side of the screen the way Search for Payee does.
- **Enter a New Vendor:** This link opens a window so you can enter a new Vendor as shown in figure 5 on page 7.
- **Recently Paid:** This link will open a window on the right side with a list of *Recently Paid* Vendors.
That you can select by name and Vendor ID as indicated by number.
- **Recurring Scholarship/Fellowship/Participant Payments:** This link will give the opportunity to set up recurring payment with instructions.

Next to Select Payee ① (2 links you may choose)

- **Preview:** Will allow you to view all the information in the payment request in a pop-up window with a print button.
- **Save:** This button allows you to save the payment request and return at later time to complete.

Once the Vendor is selected, their information will automatically populate on the left side ❶. For individuals, you will need to enter the information indicated by the number ❷. Individual's information will not automatically populate due to security measures in place.

Next, proceed to type in the **Invoice Information** in the selected black box. Once completed, click **Next** ❸.

Please Note: When you hover over **Change Vendor** ❹ link, four choices will appear.

- **Search for Vendor:** This will allow the change Vendors with a search box.
- **Favorites:** If you frequently make payments to a specific Vendor/payee, you can add them as favorites. You will be able to locate this Vendor in the favorites link in the Select Payee drop-down menu. Once you click on Favorites, a list of **Favorites** ❺ will appear on the right side of the screen. You can choose or delete it if no longer needed.
- **Enter New Vendor:** This will allow to start from the beginning.
- **Recently Paid:** This opens a box with a list of recently paid Vendors to choose, such as, the Favorites list.

The screenshot shows a web interface for entering vendor and invoice information. It includes a 'Vendor Information' section with fields for Street Name, City, ZIP Code, State, and Country. A 'Payment Frequency' section has a 'Recurring Payment' checkbox. An 'Invoice Information' section contains fields for Invoice Number, Invoice Date, Payment Amount, and Original Invoice Amount, along with a checkbox for 'Purchase Order Or Other Encumbered Transaction'. A 'Change Vendor' link is highlighted with a callout ❹, which opens a dropdown menu with options: 'Search for Vendor', 'Favorites', 'Enter New Vendor', and 'Recently Paid'. A callout ❺ points to a 'Favorites' pop-up window displaying a table of favorite vendors.

❶ Vendor Information

Issue Payment To:
JANICE STAPLES

Address:
Please complete this vendor's address.

Street Name
230 west 41st street

City
new york

ZIP Code
10036

State
NEW YORK

Country
United States

❷

❸

❹ Change Vendor

Search for Vendor
Favorites
Enter New Vendor
Recently Paid

❺

Favorites

Vendor Name	Vendor Type	Vendor ID	Select	Delete
FEDEX	Vendor	8726-0	Select	X
JANICE STAPLES	Vendor	41676-0	Select	X
MBJ BARCLAY CAFE INC	Vendor	33686-0	Select	X
MBJ DOWNTOWN INC	Vendor	48373-0	Select	X

Payment Frequency

Recurring Payment ☐

Invoice Information

Invoice Number/Payment Reference

Invoice/Payment Reference Date

Payment Amount

Original Invoice Amount

Purchase Order Or Other Encumbered Transaction ☐

Next

Figure 4

If the Vendor is not in the system, hover over **Select/Payee ①** then scroll down to **Enter New Vendor ②** to input the Vendor/payee's name and remit information.

Once you click on **Enter New Vendor ②** it will open a window on the right side indicated by the number ③.

After you have entered the new Vendor's name and address ④, click on the orange **Create** button ⑤. It will automatically populate the Vendor's information on the left side ⑥. You may then ✕ out of the **Enter New Vendor** window.

Please Note: When creating a new Vendor, if the individual is a US citizen or the entity is US based, choose the correct **Vendor/Payment Type ⑦** then populate the address fields. If you are missing information, it will be highlighted in red.

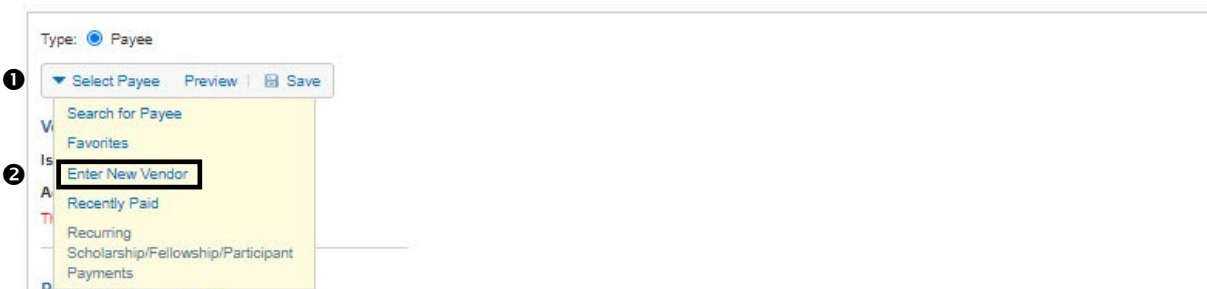


Figure 5

Figure 6

Please Note: When creating the new Vendor, if the **Vendor/Payee**, is not a citizen or US Resident, then click on the box as indicated with the number ① in figure 7 on page 8. You will be required to provide the *documents required by companies and individuals* indicated by clicking on the **Information/Forms** link ② in figure 7 on page 8. This link will take you to the RFCUNY home page where you will hover over **Resources Tab ③** in figure 8 on page 8, scroll down and click **Find Documents & Forms ④**. It will open a forms page where you can scroll down and locate the forms highlighted in the black box on page 8, figure 9.

Documents Required by Companies and Individuals

For NRA/Entity: Form W-8BEN-E
For Individual: Form W-8BEN
For Scholarship: RF 702 Determination of Alien Tax Status

Type: ☒ Payee

[Select Payee](#) [Preview](#) [Save](#)

Vendor Information

Issue Payment To:

Address:

Payment Frequency

Recurring Payment ☐

Invoice Information

Invoice Number/Payment Reference

Invoice/Payment Reference Date

Payment Amount

Original Invoice Amount

Purchase Order Or Other Encumbered Transaction ☐

[Next](#)

Enter New Vendor

Vendor/Payee Name

John Doe

This payee is not a U.S. Entity, U.S. Citizen, or U.S. Resident Alien ☒ 1

Vendor/Payment Type

Non Resident Alien

2 [View information/forms](#) needed for payments to Non Resident Alien

Address

230 west 41st street

City

new york

State

NEW YORK

Zip/Postal Code

10036

Country

United States

EFT Eligible?

☐

[Create](#)

Figure 7

ABOUT | PRINCIPAL INVESTIGATORS | EMPLOYEES | PARTNERS | ELECTRONIC TOOLS | **RESOURCES** | TRAINING

Acquire insight and explore a variety of resources available that enable customers to function effectively in their role.

Administrative Fee
Auditing & Whistleblower Complaints
Corporate Insurance
COVID-19 Guidance
Explore & Enroll in Employee Benefits
Explore Pre-Award Resources
[Find Documents & Forms](#) 4
Hiring & Employee Management
Insurance for Sponsored Projects
Manage an Award
Managing College Discretionary Accounts
Procuring Goods & Services
Review Policies & Procedures
RFCUNY Documents Requested for Proposals
Service Center Guidelines

Internal Revenue Service (IRS)

IRS and tax withholding forms for employees, nonresident aliens, and independent contractors

[IRS Form W-4](#)
[IRS Form W-7](#)
[Instructions for IRS Form W-7](#)
[IRS Form W-8BEN](#)
[Instructions for IRS Form W-8BEN](#)
[IRS Form W-8BEN-E](#)
[Instructions for IRS Form W-8BEN-E](#)
[IRS Form W-8ECI](#)
[Instructions for IRS Form W-8ECI](#)
[IRS Form 8233](#)
[Instructions for IRS Form 8233](#)
[IT-2104 Employees Withholding Allowance Certificate](#)
[IT-2104-E Certificate of Exemption from Withholding](#)
[New Hire IRS Forms](#)
[Substitute W-9 Request for Taxpayer Identification Number and Certification](#)

Stipend & Scholarship

Stipend pay sheet, B Visa certification, and alien tax status forms for students with stipends or scholarships

[B Visa Certification](#)
[Foreign Source Income Certification](#)
[Form 701 Data Collection Form Scholarship Fellowship](#)
[Form 702 Determination of Alien Tax Status](#)
[REAP Application](#)
[Stipend Pay Sheet](#)

Figure 8

Figure 9

Travel Expense Reimbursement/Scholarship/Fellowship

Once you selected the Vendor, enter the information in the **Invoice Number/Payment Reference ❶**. You must enter the name of the Vendor followed with date as shown in ❶. The invoice number will be located on your vendor invoice along with amount and date. Enter the amount in **Payment Amount Box ❷** and it will auto-populate in the **Original Invoice Amount ❸** when you click outside the amount box. If not, manually input the amount in ❸, then click next.

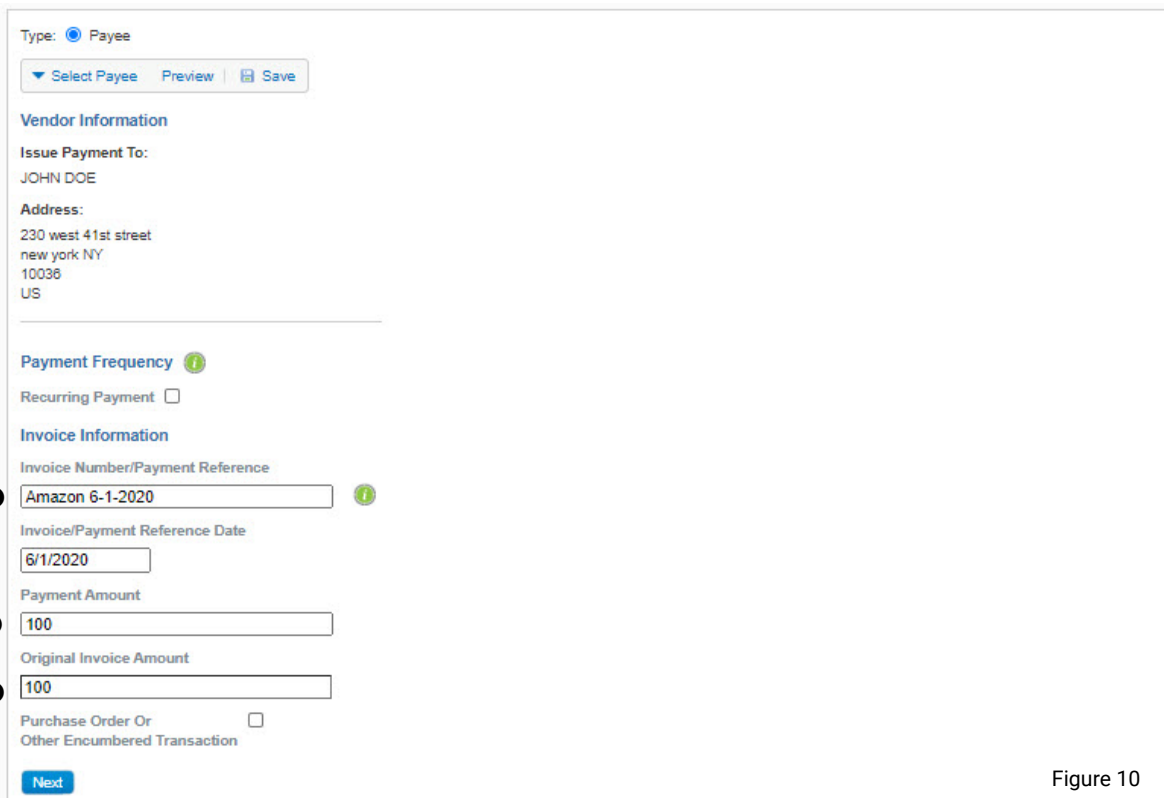
For Recurring Payments, click on the **Recurring Payment Box ❹** in figure 11 on page 10 and upload payment schedule(s) towards the end of the process as shown on page 15, figure 17 & 18.

For **Travel Expense Reimbursements** and **Scholarship/Fellowship** please see below:

- **Travel Expense Reimbursements** there are two options.
 1. The name of the conference should be the reference. The invoice date should be the first date of travel. (example: SCTEM 1/20/19)
 2. The destination and the first date of travel should be your invoice date. (example: Washington, DC 10/31/11)
- **Scholarship/Fellowship.** The invoice reference should be the month, semester, or time-period. (example: January 2019, Spring 2019, Fall 2019 – Spring 2010)

If you have an RF issued PO (Purchase Order) number, enter the PO in the **Purchase Order Other Encumbered Transaction ❺** (see figure 11 on page 10). If you inserted an incorrect PO number, a pop-up window ❻ (see figure 12 on page 10), will appear with options to **Continue** or **Revised Payment Information**. If the PO number does not exist, ⓧ out of the box. Click **Next** to continue.

Please Note: Please make sure the account selected is the correct account for the PO issued. If you enter letters instead of numbers in the Purchase Order Other Encumbered Transaction Box, a red error message will appear informing you of the issue ❼ on figure 11 on page 10.



The screenshot shows a web form for issuing a payment. At the top, the 'Type' is set to 'Payee'. Below this are buttons for 'Select Payee', 'Preview', and 'Save'. The 'Vendor Information' section includes 'Issue Payment To:' (JOHN DOE) and 'Address:' (230 west 41st street, new york NY, 10036, US). The 'Payment Frequency' section has a 'Recurring Payment' checkbox. The 'Invoice Information' section contains three input fields: 'Invoice Number/Payment Reference' (labeled ❶) with the value 'Amazon 6-1-2020', 'Invoice/Payment Reference Date' (6/1/2020), and 'Payment Amount' (labeled ❷) with the value '100'. The 'Original Invoice Amount' (labeled ❸) also shows '100'. At the bottom, there is a checkbox for 'Purchase Order Or Other Encumbered Transaction' (labeled ❺) and a 'Next' button.

Figure 10

Type: ☒ Payee

Select Payee
Preview
Save

Vendor Information

Issue Payment To:
JOHN DOE

Address:
230 west 41st street
new york NY
10036
US

Payment Frequency ?

Recurring Payment ☒ 4

Attach payment schedule and frequency before submitting transaction.

Invoice Information

Invoice Number/Payment Reference
Amazon 6-1-2020 ?

Invoice/Payment Reference Date
6/1/2020

Payment Amount
100

Original Invoice Amount
100

Purchase Order Or ☒ Other Encumbered Transaction

Purchase Order Number 5

7
The P.O. number that you entered is not valid. Please enter a valid number or call your P&P processor for additional assistance.

Next

Figure 11

6

PO Number Checking Confirmation

The P.O. number entered does not exist in our system.
To ensure the quickest processing time, please enter a valid P.O. number.
Do you want to continue?

Continue
Revise Payment Information

Figure 12

Project/Expense Code/Recovery Code

You will then need to select the **Project ①** by clicking on the down arrow and choosing your project. Next choose your **Expense Code ②** by clicking on the down arrow and choosing the expense code that is aligned with your project. The **Recovery Code ③** is only for the 9th ledger accounts. Now you will need to enter the **Amount ④**, which is the payment request amount. Then click on **Save ⑤**. If you wish to cancel the payment request, click cancel next to the save button.

Please Note: After selecting the project, use the mouse to hover over the green dollar sign ⑥ the **Project Funding Availability Box ⑦** will appear. This will help you to determine if there are sufficient funds to process the expense of the project. For further details about the budget, click on **Project Budget and Expense Report ⑧** and a new window ⑨ will appear showing the budgets full details including expense code, account name, budget, encumbered PTD, and available direct cost.

The screenshot shows a web form for adding a new charge. The form has several fields: Project (dropdown), Expense Code (dropdown), Recovery Code (dropdown), Amount (text input), and buttons for Save, Cancel, and a confirmation message. A green dollar sign icon is next to the Amount field. A tooltip titled 'Project Funding Availability' is displayed over the green dollar sign, showing fund, pending, and total amounts. A link for 'Project Budget and Expense Report' is also visible. Below the form, a summary box shows the amount to pay, currently distributed, and left to distribute. To the right, a separate window titled 'Project Budget and Expense Report' displays a table with columns for Expense Code, Account Name, Budget, Encumbered, PTD, and Available: Direct Cost. The table lists various costs including Personnel, P&P, Direct, Indirect, and Net costs.

Expense Code	Account Name	Budget	Encumbered	PTD	Available: Direct Cost
5400	Project Director	250,000.00	0.00	0.00	250,000.00
Total Personnel Cost:		250,000.00	0.00	0.00	250,000.00
Total P&P Cost:		0.00	0.00	0.00	0.00
Total Direct Cost:		250,000.00	0.00	0.00	250,000.00
Total Indirect Cost:		0.00	0.00	0.00	0.00
Total Net Cost:		250,000.00	0.00	0.00	250,000.00

Figure 13

After you click **Save** in figure 13 on page 11, the amount left to distribute should be zero ❶ which is located in figure 14 below. Click **Next** ❷ and Figure 15 on page 13 will appear.

Please Note: You can split an expense between more than one Project Account number by clicking on **Add a New Charge** ❸. If you have insufficient funds, a yellow warning box will pop-up indicating you have insufficient funds or a yellow warning triangle ❹ will appear after you have clicked **Next** ❷. To preview with a choice to print the payment request summary click on **Preview** ❺ and a grey pop-up window will appear ❻. You can also **Save** ❼ this payment request and return at a future time to complete. Once it is saved, a reference number will be issued and saved in the Pending section. If you need to edit, click on the **Edit Button** ❸ and window ❹ figure 13 on page 11 will appear for edits.

Warning [Close](#)

Project 96101-00 99 has insufficient funds to process the payment. Please 'Edit' or 'Recall and Edit' to modify the existing charges.

❸ Add a New Charge
❺ Preview
❼ Save

Expense Code	Recovery	Amount	
96101-00 99 ❹ 6200 (Office Supplies General)	0	100.00	Edit Delete

Previous
Next ❷

Amount to Pay: 100.00

Amount Currently Distributed: 100.00

Amount left to Distribute: 0.00 ❶

Payment Request Summary: Reference # ❻ [PRINT](#)

Vendor Information

Issue Payment To:
JANICE STAPLES

Address:
230 WEST 41ST STREET
NEW YORK NY
10036
US

Payment Frequency

Recurring Payment:
Yes

Invoice Information

Invoice Number/Payment Reference:
AMAZON

Invoice Date/Payment Reference Date:
6/29/2020

Payment Amount:
\$ 100.00

Figure 14

After you have clicked **Next** in the previous the screen below will appear. If you are finished, click on **Update ①** and then click on **Next ②**. You also have the choice to **Delete** or **Cancel** payment request located next the **Update** button in the figure below.

Add a New Charge
Preview
Save

Edit a Charge

Project
40G13-00 01 | FOSTERING STUDENT SUCCESS IN CYBERSECURI

Expense Code
8230 Training Supplies

Recovery Code
Select the recovery code

Amount
100

① Update Delete Cancel Enter Amount and Confirm by Clicking Save/Update Charges

Previous Next ②

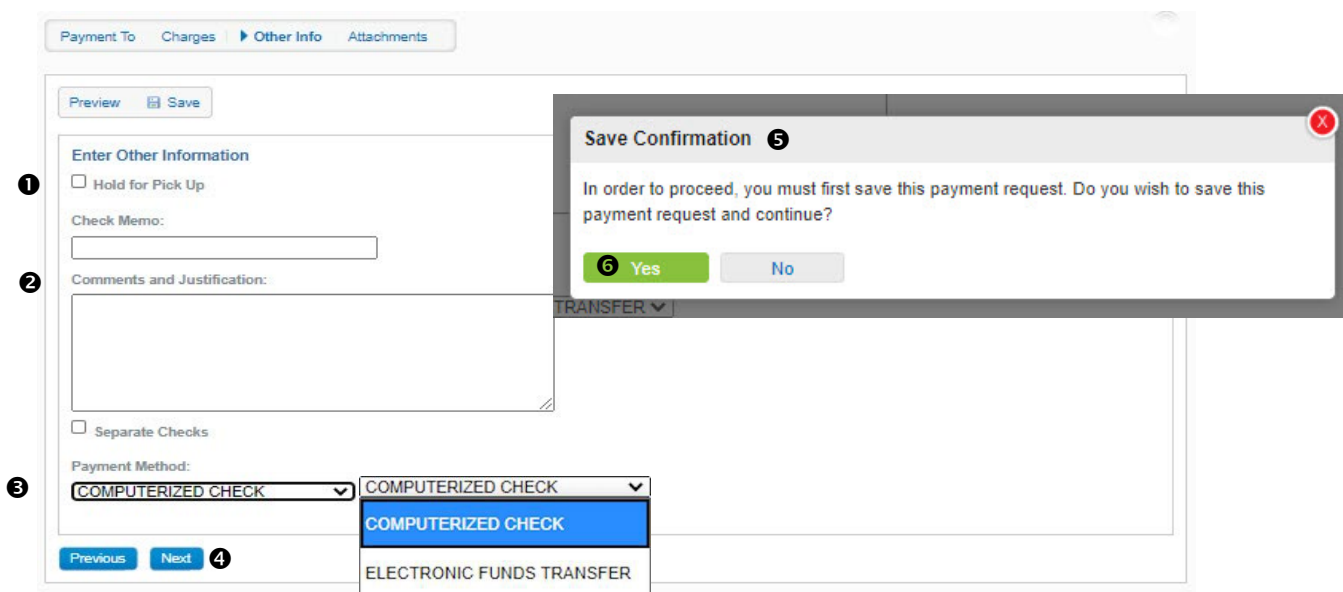
Amount to Pay: 100.00
Amount Currently Distributed: 100.00
Amount left to Distribute: 0.00

Figure 15

Payment Methods/Computerized/EFT-Foreign

If you wish to pick up the check, click on the **Hold for Pick Up Box ❶** and the check will be held at the Research Foundation. The **Comments and Justification Box ❷** needs to be used when the amount is different from the invoice submitted. Make sure you enter the details of the difference.

You then choose the **Payment Method ❸** you have two choices: Computerized Check or Electronic Funds Transfer (EFT). Let us start with choosing a Computerized Check. Click **Next ❹** and the **Safe Confirmation Box ❺** will appear and click **Yes ❻**.



The screenshot shows a web form for entering payment information. At the top, there are tabs: "Payment To", "Charges", "Other Info", and "Attachments". Below these are "Preview" and "Save" buttons. The form is divided into sections:

- Enter Other Information:** Contains a checkbox labeled "Hold for Pick Up" (marked with ❶) and a "Check Memo:" text field.
- Comments and Justification:** A large text area (marked with ❷) for providing details.
- Payment Method:** A dropdown menu (marked with ❸) currently showing "COMPUTERIZED CHECK". A dropdown menu is open, showing "COMPUTERIZED CHECK" and "ELECTRONIC FUNDS TRANSFER".
- Navigation:** "Previous" and "Next" buttons (marked with ❹).
- Save Confirmation:** A modal dialog box (marked with ❺) with the text: "In order to proceed, you must first save this payment request. Do you wish to save this payment request and continue?". It has "Yes" (marked with ❻) and "No" buttons.

Figure 16

Document Submission: Upload

The next step is to provide the supporting documents.

Upload and Attaching Documents

Go to **Attach a Document** and click **Upload** ❶. This will open your computer for you to attach the document(s) you have saved for this expense. Remember to scan and save your expense documents prior to submitting a e-payment request. After locating and clicking on your document as shown in figure 18, ❷ then click **Open** ❸ to **Upload** your document. Repeat the process until all documents for your expense are attached.

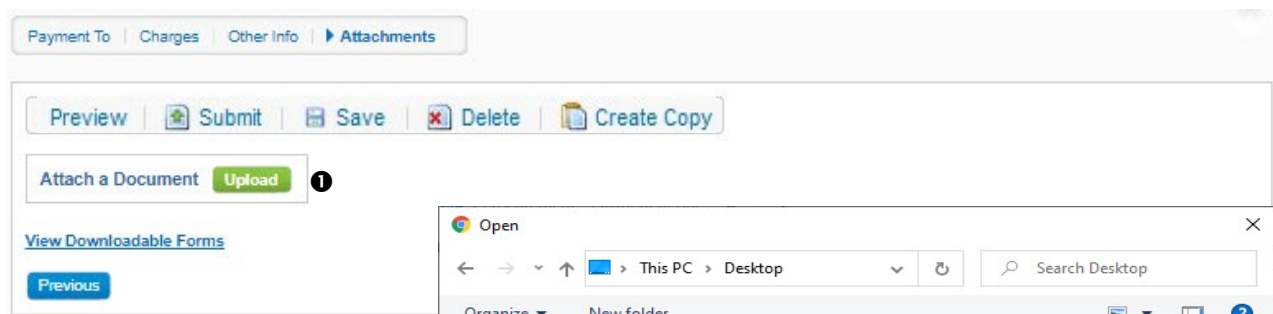


Figure 17

Please Note: The name of the file cannot exceed more than 45 characters and the file size 5 MB.

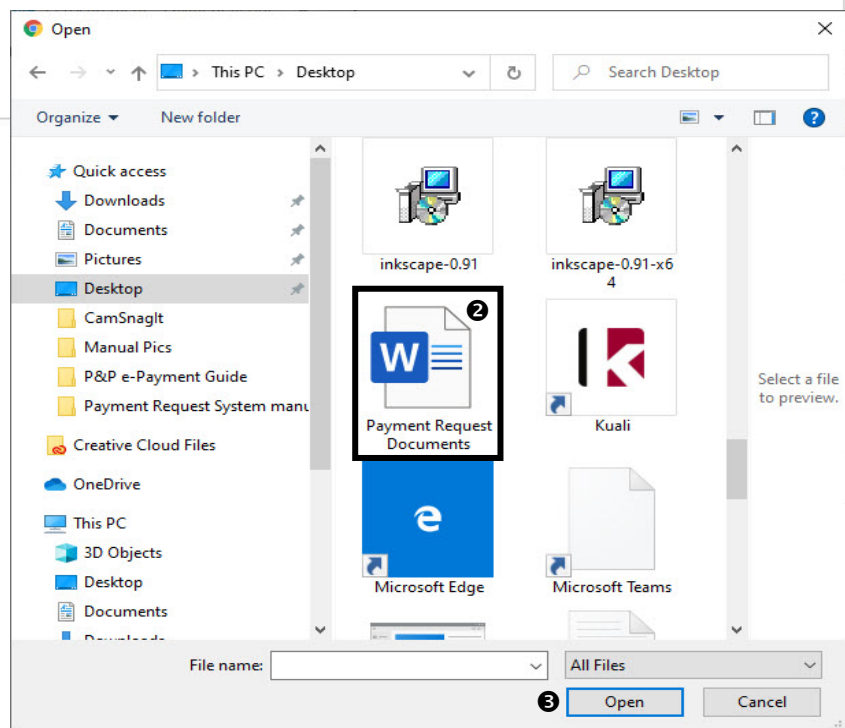
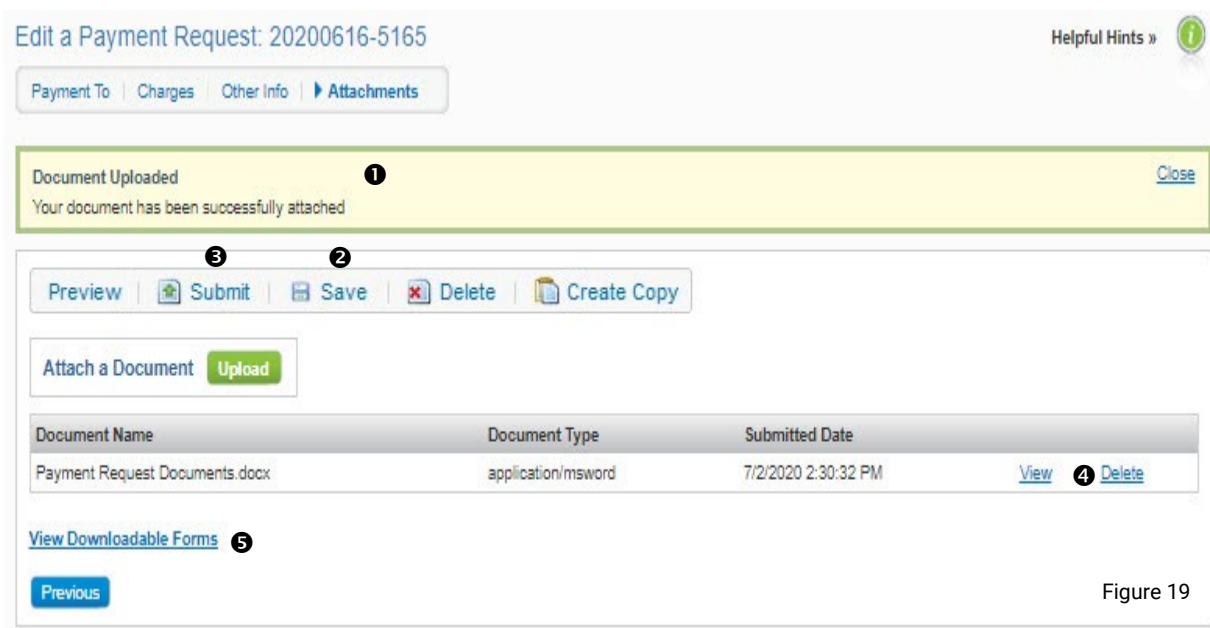


Figure 18

Once you have attached any file, a yellow banner ❶ will appear indicating your document was successful uploaded as shown below. Now click **Save** ❷ and the yellow banner will be replaced with a new yellow banner as shown in figure 20. Then click **Submit** ❸.

Please Note: You can view or delete the document in **Document Name** ❹ prior to clicking save and if you require additional RF forms from the website click on the **View Downloadable Forms Link** ❺.

After clicking **Submit** a **Submission Confirmation Box** will appear as shown in figure 21. Check off that you agree with the **Terms and Conditions** ❻ and the click **Submit** ❼.



Edit a Payment Request: 20200616-5165 Helpful Hints »

Payment To | Charges | Other Info | **Attachments**

Document Uploaded ❶
 Your document has been successfully attached Close

Preview | **Submit** ❸ | **Save** ❷ | Delete | Create Copy

Attach a Document **Upload**

Document Name	Document Type	Submitted Date	
Payment Request Documents.docx	application/msword	7/2/2020 2:30:32 PM	View ❹ Delete ❹

[View Downloadable Forms](#) ❺

Previous

Figure 19

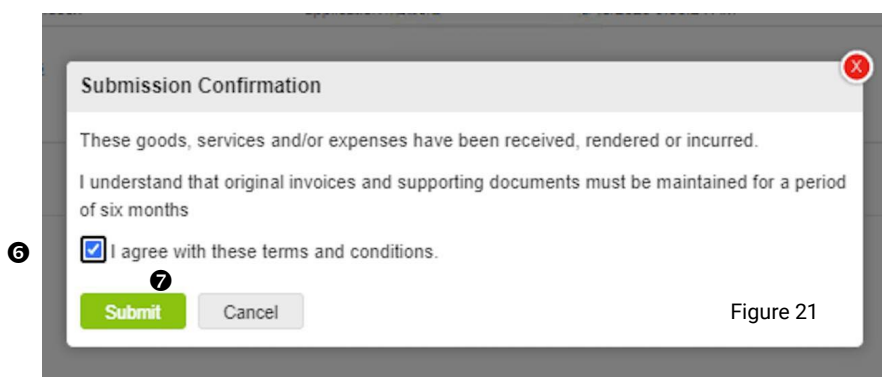


Save Confirmation Close

You have successfully saved this payment request.

[You may create another payment request for this vendor](#)

Figure 20



Submission Confirmation

These goods, services and/or expenses have been received, rendered or incurred.

I understand that original invoices and supporting documents must be maintained for a period of six months

❻ ☒ I agree with these terms and conditions. ❼

Submit **Cancel**

Figure 21

We just completed how to execute Computerized Check. Now let us conduct an **Electronic Funds Transfer (EFT)**. Remember an EFT is only for overseas Vendors.

In the **Create a Payment Request Screen** choose Electronic Funds Transfer under **Payment Method ①**. A pop-up window **A** will appear with instructions. If you did not fill out and save your EFT documents click on the link **②** to take you to the RF website, where you can find the forms for EFT in the **Wire Transfer & Deposits Agreements section C**.

Complete the proper documents and save them to your computer. Click **OK** in figure 24. This will bring you back to the **Create a Payment Request Screen** (figure 23). Now click **Save ③** and **Create a Payment Request Screen**, figure 26 will appear. Click **Attachments ④** and figure 22 will appear. Then follow the same procedures as you did in the Computerized Check procedures on page 14. If you Click **Next ⑤** in figure 23 accidentally, the **Safe Confirmation Box B** figure 22 will appear, click **Yes ⑥** to exit.

Figure 23

Figure 24

Figure 22

Wire Transfer & Deposit Agreements C

Deposit allocation and agreement forms

[ACH \(Direct Deposit\) Payment Authorization Form](#)

[Check Transmittal Form](#)

[Foreign Bank Wire Transmittal Form](#)

Figure 25

Figure 26

Pending Payment Request & Features

We have completed creating a pending request, let us look at the second tab, **Pending ❶**. This screen will appear once you submitted the payment request, or you can click on the pending tab when you first sign on to the e-payment system. We are viewing this from the stage where you have just created a payment request. You will close out the yellow **Submission Confirmation** on the upper right corner by clicking **Close ❷**.

This screen will show you the process of your payment request(s): In the **Requests Tab ❸** you can choose by **My Payment Requests, Other Payment Request or All Payment Requests**. When you hover over the titles, a pop-up box will appear explaining each link as shown with **Other Payment Requests ❹**. You have a **Search Feature ❺** to locate payment request by either **Transaction Number, Type Vendor or Status ❻**. The **Reset Button ❼** clears search criteria. The **Select Box ❽** you check off when you are submitting those requests that are pending. After you check off the payment request you want to submit, you then click the **Submit Selected ❾** Button you have a choice to upload supporting documents. When choosing **Submit Selected**, a **Multiple Submission Confirmation pop-up** window will appear asking you to agree with terms and conditions before you submit on (figure 28 on page 19). If there are any errors within the process, the system will not allow you to submit without making the corrections, (figure 29 ❶ on page 19) gives an example of the error notice.

Please Note

A, display the invoice information box with the following choices highlighted in blue: **More Details**, **Audit Trail** and **Create Copy**.

B, when a payment requested had been approved, you will see contact information icon next to the PI Approved under status.

C, indicates the number of pages attached to your pending payment request.

D, the yellow triangle indicates a problem with your payment request. When you hover over the triangle, it will display a message with the issue, name of the contact at RF and the date it was posted.

The screenshot shows the 'Pending' tab selected in the top navigation bar. A yellow 'Submission Confirmation' pop-up is visible in the top right corner, with a 'Close' button labeled ❷. Below the navigation bar, there are three tabs: 'My Payment Requests' (labeled ❸), 'Other Payment Requests' (labeled ❹), and 'All Payment Requests'. A search section labeled 'Find My Payment Requests By:' contains fields for 'Transaction Number', 'Type' (set to 'All'), 'Vendor' (set to 'Vendor'), and 'Status' (set to 'All'). There are 'Search' (labeled ❺) and 'Reset' (labeled ❼) buttons. Below the search section is a 'Submit Selected' button (labeled ❾). A table titled 'All Payment Request' displays a list of requests with columns: 'Select', 'Reference Number', 'Vendor Name', 'Amount', and 'Status'. The first row is selected. A pop-up box labeled 'A' shows invoice information for the selected request. A contact information pop-up box labeled 'B' is visible next to the 'Status' column. A yellow triangle icon labeled 'C' is next to the 'Status' column. A message pop-up box labeled 'D' is visible next to the 'Status' column.

Select	Reference Number	Vendor Name	Amount	Status
<input checked="" type="checkbox"/>	20200625-0361	DELLA NONA CORP dba BOCCA	\$100.00	Submitted to PI
<input checked="" type="checkbox"/>	20200618-5165	JANICE STAPLES	\$100.00	Submitted to PI
<input type="checkbox"/>	20200618-5165	UNIVERSITY - NEW BRUNSWICK	\$1,000.00	Unsubmitted
<input type="checkbox"/>	20200618-5165	UNIVERSITY - NEW BRUNSWICK	\$268.75	P&P Approved

Invoice Information (A):
 Invoice Date/Payment Reference Date: 6/11/2020
 Invoice Number/Payment Reference: AMAZON
 Status: Submitted to PI
 PRSY | Expense Code: 40FB3-01 01 | 6200: \$100.00
[More details](#) | [Audit Trail](#) | [Create Copy](#)

Contact Information (B):
 • Angela Clarke | 2124178410
 • Yung Hwang | 2124178490
 • James Suarez | 2124178400
 • Cristina Bagatta | 2124178471
 • Kwong Hur | 2124178425
 • Nicholas Jones | 2124178445
 • Millicent Liang | 2124178440
 • Florence Wang | 2124178430
 • Gary Liang | 2124178433

Message (D):
 We are returning the payment request because the cost is not allowable. --- Paul Cole 2/13/2020.

Figure 27

Select Type

Vendor

Select Status

Multiple Submission Confirmation

These goods, services and/or expenses have been received, rendered or incurred.

I understand that original invoices and supporting documents must be maintained for a period of six months

☐ I agree with these terms and conditions.

Submit

Cancel

JOHN DOE

\$100.00

Unsubmitted

Figure 28

Find My Payment Requests By:

Transaction Number

Type

Vendor

Status

Transaction Number

All

Vendor

All

Search

Reset

Submit Selected

All Payment Request

Select	Reference Number	Vendor Name	Amount	Status
<div> <div>Error</div> <div> <p>Your submission was unsuccessful. Please fix the errors below, highlighted in red, and resubmit this transaction.</p> <p>You cannot approve this payment request because it has been approved. No action is required from you at this time.</p> <p>You have not attached supporting documentation for this payment request. Please note that the RF cannot process your payment request until you attach the necessary documentation.</p> </div> </div>				
<input type="checkbox"/>	20200625-0391	DELLA NONA CORP dba BOCCA	\$100.00	Submitted to P1
<input type="checkbox"/>	20200616-5165	JANICE STAPLES	\$100.00	Submitted to P1
<div> <div>Success</div> <div> <p>You have successfully submitted this payment request with warnings</p> <p>You have not attached supporting documentation for this payment request. Please note that the RF cannot process your payment request until you attach the necessary documentation.</p> </div> </div>				
<input type="checkbox"/>	20200519-4775	RUTGERS UNIVERSITY - NEW BRUNSWICK	\$1,000.00	Unsubmitted
<input type="checkbox"/>	20190507-1814	MBJ BARCLAY CAFE INC	\$288.75	P&P Approved

Figure 29

Processed Payment Request & Features

Our next tab is **Processed ①**, this allows you to view your payment request by **My Payment Request, Other Payment Request, All Payment Requests ②**. All Payment Requests allows you to search where in the process is the payment request. **Find My Payment Request By ③** section searches by Transaction number, Type (Regular or Contract), Elapsed Time of 4, 8, 12 and 24 months and Time Period with a drop-down calendar. Once you choose your search preference (example, Past 24 months) and click on **Search ④**, then the payment request(s) will appear ⑤.

Once the payment request(s) appear, you can hover the reference number to view details and a yellow box will appear with choices ⑥. When you click on **More Details ⑦**, a pop-up window will appear displaying the payment request (see figure 31 on page 21). You can also just click on the reference number to view to the payment request.

Clicking on **Audit Trail ⑧** A pop-up window will appear with details, (see figure 32 on page 22). The description, user ID, username, phone number, and the date of each transaction will be noted. **Create a Copy ⑨**, allows you to create copy payment request, see details on page 23.

When you hover over the icons, an explanation appears. The **dollar icon ⑩** will display the **Payment Date** the check was issued, **Check#, Amount, and Status**. The dollar icon will only be displayed when payments are made. If the icon is not visible, payments have not been made. When you hover over The **Blue Icon A:** a message box displays the kind of contract. In this example it's ICA Contact Payment. When you hover over the **Yellow Icon B:** the message Encumbered transaction. View web **Report** for details will appear.

The screenshot shows the 'Processed' tab selected in the top navigation bar. Below it, there are three tabs: 'My Payment Requests', 'Other Payment Requests', and 'All Payment Requests'. The 'Find My Payment Requests By:' section includes fields for 'Transaction Number', 'Type' (set to 'All'), 'Elapsed Time' (set to 'Past 24 months'), and 'Time Period' (set to 'From' to 'To'). A 'Search' button is present. The results are filtered by 'Elapsed Time 24 months' and show a table with columns: Reference Number, Vendor Name, Amount, and icons. A pop-up window for the first entry (Reference Number 20200519-8572) shows 'Invoice Information' with details like 'Invoice Date/Payment Reference Date: 2/25/2020' and 'Invoice Number/Payment Reference: TESTINV1234'. The pop-up also includes links for 'More details', 'Audit Trail', and 'Create Copy'. A 'Payment Date' table is also visible, showing '06/12/2020' for 'Check # 207034' with an 'Amount' of '500.00' and 'Status' of 'Extracted'. A 'Blue Icon A' points to 'ICA Contract Payment' and a 'Yellow Icon B' points to 'Encumbered transaction. View web Report of details.'

Reference Number	Vendor Name	Amount	Icons
20200519-8572	DELLA NONA CORP dba BOCCA	\$200.00	[1] [2] [3] [4] [5] [6] [7] [8] [9] [10]
20200519-8572	DELLA NONA CORP dba BOCCA	\$500.00	[1] [2] [3] [4] [5] [6] [7] [8] [9] [10]
20190425		\$557.20	[1] [2] [3] [4] [5] [6] [7] [8] [9] [10]
20190425		\$449.00	[1] [2] [3] [4] [5] [6] [7] [8] [9] [10]
20190412		\$14.85	[1] [2] [3] [4] [5] [6] [7] [8] [9] [10]
20190325		\$14.85	[1] [2] [3] [4] [5] [6] [7] [8] [9] [10]
20190325		\$115.00	[1] [2] [3] [4] [5] [6] [7] [8] [9] [10]
20190325		\$2,600.00	[1] [2] [3] [4] [5] [6] [7] [8] [9] [10]
20190329-3342	MBJ DOWNTOWN INC	\$2,600.00	[1] [2] [3] [4] [5] [6] [7] [8] [9] [10]
20190329-3025	MBJ DOWNTOWN INC	\$183.75	[1] [2] [3] [4] [5] [6] [7] [8] [9] [10]

Figure 30

Payment Request Details

After you click on More Details or click on the actual reference number, figure 31 below will appear.

This displays the payment request with options to **Recall** ❶, the payment request and make changes, the **Audit Trail** ❷, will display Audit details seen in figure 32 below. **Create Copy** ❸, allows you to create a new payment request for the same Vendor. You can also view and download your attachments for your records by clicking on the **View** ❹.

❶ ❷ ❸

[Recall](#) [Audit Trail](#) [Create Copy](#)

Payment Request #20230105-0687

Vendor Information

Issue Payment To:
JANICE STAPLES

Address:
230 WEST 41 STREET
ELMIRA NY
14904
US

Invoice Information

Invoice Number/Payment Reference:
229577399300

Invoice Date/Payment Reference Date:
1/7/2023

Payment Amount:
\$ 100.00

Original Invoice Amount:
\$ 100.00

Charges

Project	Expense Code	Recovery	Amount
40C88-03 01	6102 (Reimbursement of Patent Related Exp)	0	100.00

Other Info

Check Memo:

Comments and Justification:

Separate Check:
No

Payment Method:
CCK

Check Number:
N/A

Attachments

Document Name	Document Type	Submitted Date	
2023 Calendar v.2 pdf	application/pdf	1/19/2023 9:37:49 AM	View ❹

Figure 31

Audit Trail: 20200519-5632

Description	User ID	User Name	Phone	Date
Payment Request created.	909	Onika Duke	2122207048	5/19/2020 12:46:24 PM
Supporting Document(Testing invoice 500.pdf) attached.	909	Onika Duke	2122207048	5/19/2020 1:00:27 PM
Payment Request updated.	909	Onika Duke	2122207048	5/19/2020 1:01:21 PM
Payment Request submitted.	909	Onika Duke	2122207048	5/19/2020 1:02:28 PM
Payment Request approved.	S2Q	Anna Salvati	2122201480	5/19/2020 1:19:59 PM
Payment Request approved by P&P.	EG	Elizabeth Gonzalez	2124178524	5/19/2020 2:24:08 PM
Payment Request approved by RF.	79	Millicent Liang	2124178440	5/19/2020 3:27:24 PM
Payment Request posted to A/P.	79	Millicent Liang	2124178440	5/19/2020 3:27:53 PM

Figure 32

Create Copy Payment Request

When you click on Create Copy, there are two section that need to be filled in. The first section is the **Invoice Information ❶**. Next is the **Charges** section ❷ and **Other Info** ❸. Once completed, press **Save and Continue** ❹.

☐ Vendor Information

Issue Payment To:
 DELLA NONA CORP dba BOCCA

 Address:
 135 WEST 50 STREET
 NEW YORK NY
 10020
 US

Payment Frequency
 Recurring Payment ☐

❶ ☐ Invoice Information

Invoice Number/Payment Reference

 Invoice Date/Payment Reference Date

 Amount to Pay

 Original Invoice Amount

 Purchase Order Invoice? ☐

❷ ☐ Charges

Project	Expense Code	Recovery	Amount		
40F83-01 01	6200 (Office Supplies General)	0	0.00	Edit	Delete

[+ Add Charge](#)

❸ ☐ Other Info

Information in this section is optional.

☐ Hold for Pick Up

 Check Memo:

 Comments and Justification:

☐ Separate Checks

 Payment Method:
 COMPUTERIZED CHECK ▼

❹

Figure 33

Create Copy Payment Request

After you click on **Save and Continue** on the previous screen, a yellow **Save Confirmation** ❶ window will appear in the figure below. You can choose to open and close a section by hovering and clicking on the title as shown with **Vendor Information** ❷. If you wish to expand all sections, click on **Expand All** ❸. Within each section you have applicable operating functions such as **Recurring Payment** ❹ in Vendor Information.

The system will not allow you to submit or move forward if any section is not filled out properly. A warning sign will appear, and the section will become highlighted with instructions ❺. The function buttons will also turn grey and be non-functional ❻. Once all sections are filled in properly, they will all be green and the function buttons on the bottom will turn blue and be functional ❼.

Please Note: When creating a copy, if the payment request is being copied has more than one project, the Payment Amount must be distributed amongst the projects in the **Charges** section as shown in figure 34 below. Automatic allocation in the Charges section happens only if there is only one project.

Create a Payment Request: 20200728-0350

❶ Save Confirmation
Close

You have successfully saved this payment request. Please attach your supporting documentation and select the appropriate action below to complete your transaction.

To navigate away from this page, please use the buttons at the end of this page. Please do not use your browser's back button. Okay got it.

❷ Vendor Information Complete
Issue Payment To:
DELLA NONA CORP dba BOCCA
Address:
135 WEST 50 STREET
NEW YORK NY
10020
US
Payment Frequency
Recurring Payment ❹

❸ Expand All

❺ Charges Warning

Project "40D74-00 01" has insufficient funds to process the payment. Please 'Edit' or 'Recall and Edit' to modify the existing charges.

Project
40D74-00 01 | CREATION OF EXCEPTIONAL MATH AND TECH
Expense Code
0102 Reimbursement of Patent Related Exp
Recovery
Select the recovery code
Amount
1000
Update Delete Cancel Enter Amount and Confirm by Clicking Save/Update Charges

+ Add Charge

Other Info Complete

Attach Supporting Documentation
Upload

❻ Submit This Payment Request Submit and Create Copy Save Return to Pending Delete

❼ Submit This Payment Request Submit and Create Copy Save Return to Pending Delete

Figure 34

Recalling a Submitted Payment Request

Under the **Pending** tab ❶, click on the reference number to open the **Pending** window or hover over the **Reference Number** ❷ and then click on **More Details** ❸. A pending window will open with all the payment request details. You then click **Recall** ❹ and a yellow **Recall Confirmation Box** ❺ will appear with different features ❻. Click **Edit** ❼, make any required changes and the heading task bar ❽ will change where you can click **Save** ❾. A pop-up window will appear asking you to check the box and agree. Once you agree, you then click the **Submit Button** ❿ in figure 38 below and the payment request moves to the next step.

1

Create Pending Processed Reports eProcurement Solutions

My Payment Requests Other Payment Requests All Payment Requests

Submission Confirmation
Payment request #20200624-3657 has been successfully submitted.
You may create another payment request for this vendor

Find My Payment Requests By:

Transaction Number Type Vendor Status
Transaction Number All Vendor All

Search Reset

Submit Selected

All Payment Request

Select	Reference Number	Vendor Name
<input checked="" type="checkbox"/>	20200624-3657	JANICE STAPLES
<input type="checkbox"/>	20200616-5165	
<input type="checkbox"/>	20200519-4775	
<input type="checkbox"/>	20190507-1814	

Invoice Information
Invoice Date/Payment Reference Date: 6/1/2020
Invoice Number/Payment Reference: AMAZON
Status: Submitted to PI
PRSY | Expense Code
• 40G13-00 01 | 6211: \$100.00
More details | Audit Trail | Create Copy

2

3

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Figure 35

Pending

My Payment Requests Other Payment Requests All Payment Requests

Recall Audit Trail Fax Cover Sheet Create Copy

Payment Request #20200616-5165

Vendor Information
Issue Payment To: JANICE STAPLES
Address: 230 WEST 41ST STREET
NEW YORK NY 10038 US

Invoice Information
Invoice Number/Payment Reference: AMAZON
Invoice Date/Payment Reference Date: 6/1/2020
Payment Amount: \$ 100.00
Original Invoice Amount: \$ 100.00

Charges

Project	Expense Code	Recovery	Amount
40F83-01 01	6200 (Office Supplies General)	0	100.00

4

Helpful Hints

Figure 36

5 Recall Confirmation
You have successfully recalled this payment request.
You may create another payment request for this vendor

6

Submit Delete Edit Audit Trail Create Copy

Payment Request #20200616-5165

7

Figure 37

8

Select Payee Preview Submit Save Delete Create Copy

10 9

Figure 38

Reports

The **Reports** tab ❶ will allow you to search and save payment request report(s). You will need to enter two date periods **From** and **To** ❷ for a report to generate. Once completed, click on the **Show Report** ❸ and figure 40 will appear. The e-payment report ❹ gives you details regarding your payment request with submissions, dates, reference numbers and much more. You have a choice to export the report in the following ways ❺: XML, CSV, PDF, HTML, Excel, TIFF, and Word Document.

Please Note: This section displays all payment request(s). Any user with payment request access can view the reports.

Figure 39

❹ Research Foundation of CUNY
epayment
GL Posting Date from: 6/14/2020 to 7/1/2020

❺

Ref Number	Created By	Created Date	Submitted Date	Pay Meth	PI Approval Date	Project	Account	Contract / PO Number	Voucher ID
20200622-8647	Cummins, Stacy	06/22/2020	06/22/2020	CHCK	06/22/2020	78428-02 02	7830		3122260
20200505-6205	Andrews, Venita	05/05/2020	05/21/2020	ACH	05/21/2020	50080-00 31	7810		3122644
20200519-0466	Andrews, Venita	05/19/2020	06/03/2020	ACH	06/03/2020	50248-00 20	7810		3122645
20200525-1488	Andrews, Venita	05/25/2020	05/26/2020	ACH	05/26/2020	50248-00 20	7810		3120589
20200522-1686	Andrews, Venita	05/22/2020	05/26/2020	ACH	05/26/2020	50248-00 20	7810		3121397
20200526-2154	Matsuura, Michelle	05/26/2020	06/01/2020	CHCK	06/01/2020	50080-00 31	6210		3120173
20200615-0676	Montanez (Go), John	06/15/2020	06/15/2020	CHCK	06/15/2020	75615-00 03	5700		3118294
20200508-1512	Andrews, Venita	05/08/2020	05/19/2020	ACH	05/19/2020	50248-00 20	7810		3116068
20200622-2254	Wei, Ching-Song	06/22/2020	06/22/2020	ACH	06/22/2020	40G13-00 01	6910		3116501
20200610-1764	Karim, Shristi	06/10/2020	06/11/2020	ACH	06/19/2020	40H63-00 01	6220		3116608
20200610-2150	Karim, Shristi	06/10/2020	06/11/2020	ACH	06/19/2020	40H63-00 01	6220		3116610
20200524-0101	Andrews, Venita	05/24/2020	05/25/2020	ACH	05/25/2020	50248-00 20	7810		3108397
20200603-7012	Andrews, Venita	06/03/2020	06/03/2020	ACH	06/03/2020	50080-00 31	7810		3108399

Figure 40

Contract Manager Payment Request(s)

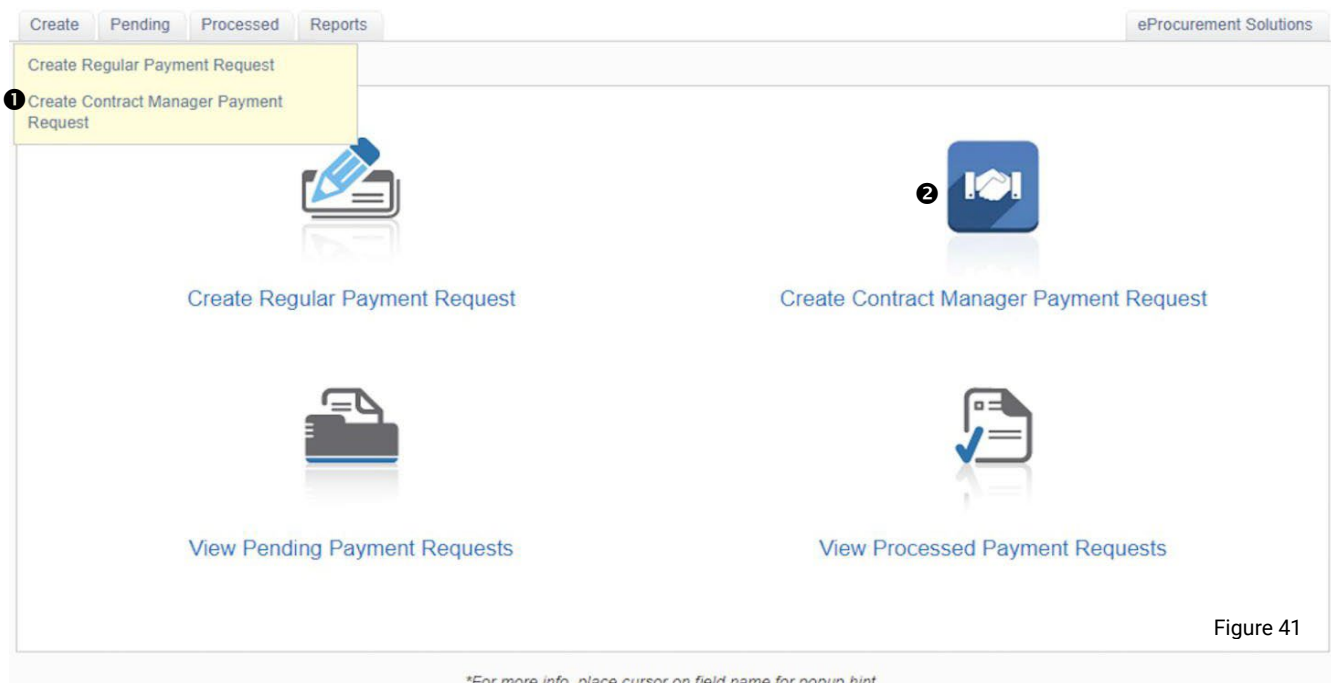
As you may recall when you first log into the e-payment request system you can choose either **Create a Regular Payment Request** or **Create a Contract Manager Payment Request**. We have just completed the **Create a Regular Payment Request**. Now we will **Create a Contract Manager Payment Request**.

The **Contract Manager Payment Request Section** is only used when a PI submits a contract request via Contract Manger for a contract to be issued for a specific vendor/payee. Once the contract is fully executed you will see it listed below in figure 41. The PI can now see the remaining balance on any issued contract to prevent overspending on a contract when submitting a contract manager payment request(s).

Please Note:

- The contract will not appear or be listed before the performance period start date.
- The invoice must be sent after the initial date of the contract.
- All invoices must be signed by the contractor.

After logging into the RF website and you are in the Payment Request Portal as seen below, click on the Create Contract manager Payment Request drop-down menu ❶ or the blue icon ❷. This will bring you to the next screen seen on page 27.



If you do not see your contract in this section, you can locate it in the **Find Transaction ❶**. In the **Contract Type** click on the dropdown menu, you can choose either All, ICA, MOU or Subaward to locate your payment request(s). Your other options are **Contract Number**, **Vendor**, **Project #** and **Time Period**.

Under **All Contract Manager Payment Request** title **❷** the contracts are listed by **Type ❸**, **Contract Number ❹**, **Vendor Name ❺**, **Amount ❻** (this amount is the original encumbered amount of the contract), **Remaining Amount ❼** (remaining balance for payment request) and Performance Period of the contract **❽**.

Now you can start creating a Contract Manager Payment Request. Locate your contract, click on the **Contract Number ❹** which will open a window seen in figure 43 on page 28 to start the process.

Create Pending Processed Reports

eProcurement Solutions

Contract Manager Payment Request(s) Helpful Hints »

Find Transactions By:

Contract Type

Contract Number

Vendor

All

Contract Number

Vendor

Project#

Time Period

Project#

From date

To date

Search Reset

All Contract Manager Payment Request ❷

❸ Type	❹ Contract Number	❺ Vendor Name	❻ Amount	❼ Remaining Amount	❽ Performance Period
ICA	CM00002259	SINGLE STOP USA	\$61,000.00	\$45,750.00	12/01/2018 - 05/22/2019
ICA	CM00002266 ❹	NYU CHILD & FAMILY POLICY CENTER	\$31,038.00	\$31,038.00	10/01/2018 - 09/30/2019
MOU	CM00002319	TRIED & TRUE TUTORING LLC	\$4,000.00	\$2,000.00	01/14/2019 - 03/08/2019
SUB	CM00001849	RUTGERS UNIVERSITY - NEW BRUNSWICK	\$270,000.00	\$267,899.39	09/15/2018 - 08/31/2021
SUB	CM00001850	LIGHTHOUSE GUILD INT'L INC	\$30,425.00	\$30,425.00	09/15/2018 - 08/31/2021

First 1 Last

Figure 42

After you click on the **Contract Number** link in the previous screen, figure 43 below will appear. You are now ready to start the new **Contract Payment Request ❶**. In this window the **Vendors Information ❷** is already populated. From this point you will follow the steps starting from page 9. All the proceeding steps will be the same as processing a regular payment request.

If you should have any questions, please contact Procurement and Payables at the Research Foundation, (212) 417-8300.

❶ Create a Payment Request

Helpful Hints » ⓘ

▶ Payment To | Charges | Other Info | Attachments

Vendor Information

Issue Payment To:

NYU dba CHILD & FAMILY POLICY CENTER

Contract Number:

CM00002266-00

(Remaining Amount: \$31038.00)

Address:

665 BROADWAY SUITE 801

NEW YORK NY

10012

US

Invoice Information

Invoice Number/Payment Reference

Invoice/Payment Reference Date

Payment Amount

 ⓘ

Original Invoice Amount

 ⓘ

Next

Figure 43