



HOW TO REPORT YOUR CLAIMS

In the event of a claim, suit or loss under your Policy, contact your agent or broker. To report a claim, occurrence, accident, suit, loss or injury, in accordance with and as provided in the respective coverage parts of your Policy, please use any of the following methods:

EMAIL, WEBSITE & PHONE:

LPD/SCMNewClaims@thehartford.com

Phone: 1 (800) 327-3636

(This contact information is to be used for new claim reporting only)

Calling the following numbers does not constitute the report of claim, occurrence, accident, suit, loss or injury, as provided for in the respective coverage parts of your Policy. To report a claim, occurrence, accident, suit, loss or injury to us, you must follow one of the methods set out above. Please be sure to include the following information, in addition to any specific information required by the applicable coverage part:

- Policy Holder Name
- Policy Number
- Type of Loss
- Date of Event
- Description of Loss
- Insured contact name and details (phone, email, etc.)

KIDNAP, RANSOM OR EXTORTION EMERGENCY RESPONSE/SUPPORT contact:

NYA International

24 Hour Response Numbers:

When calling from the United States: +1 (646) 693-7232

When calling from outside the United States: +44 203 937 9715

NYA emergency email: operations@nyarisk.com / globalopscentre@garda.com

24 HOUR EMERGENCY RESPONSE TRAVEL SUPPORT SERVICES

contact **Generali Global Assistance USA** for

Emergency Medical, Personal, Travel Assistance and Emergency Political Evacuation Services

Toll Free Inside U.S. and Canada: 1 (866) 690-5112

Collect Calls Outside the U.S. and Canada: 1 (240) 330-1441

Please refer to Plan Policy #HIG712

To access the Generali Global Assistance Travel Risk Intelligence Portal, go to:

<https://travelsecurity.garda.com/>

To register, use contract number 16972020.