

Careers at RFCUNY Job Openings

Job Title SBDC Business Advisor

PVN ID LA-2012-003778

Category Managerial and Professional

Location LAGUARDIA C. C.

Department Small Business Development Center

Status Full Time

Annual Salary \$50,000.00 - \$52,000.00

Hour(s) a Week 35

Closing Date Feb 07, 2021 (Or Until Filled)

General Description

The LaGuardia Small Business Development Center opened its doors on October 2001 in response to the needs of small businesses after the 9/11 Disaster. Since then, the Center has continued to provide professional in-depth one-to-one business advisement, entrepreneurial training and business service for start-up and existing businesses in English, Korean, Mandarin, Spanish and most recently in Bengali, and Hindi,

Duties and Responsibilities of the Business Advisor:

- A Regional Center, provides a comprehensive range of small business-based assistance including one to
 one client advisement in the area of business plan development; analyzes, prepares and structures
 financial statements, such as cash flow projections, income statements and sources and uses statements;
 provides assistance in automated and manual record keeping systems; and assists clients with market
 related issues such as advertising, promotional functions, market surveys, and other related topics.
- Implements and/or participates in training sessions sponsored by the SBDC and provides follow up services as necessary to attendees
- Sessions are in many forms including long term classroom situations, single and multi-day conferences where relevant topics are discussed in open forums, and in other public situations
- Gathers written feedback from assisted clients for program service refinement and promotional purposes
- Acts as a clearinghouse for information for clients and other interested individuals and refers, when appropriate, those individuals to outside entities that can provide additional support services
- Provides direct assistance to junior staff in meeting client and program objectives
- Coordinates student intern program including screening, selection and performance evaluations.
 Interfaces when necessary with campus faculty sponsors

Other Duties

• Providing quality one-to-one advisement to a varied and complex range of clientele requires a wide

breadth of knowledge in many

areas. Many clients can be serviced on a short term basis while other clients require long term counseling depending upon the client's level of expertise or the sophistication of the venture

- Sufficient organizational skills are critical in maintaining a high level of activity while adapting to the timesensitive nature of business decision making
- Conducting an SBDC sponsored training event is a complicated task that involves careful planning including:
- a) Identifying a topic that effectively addresses an identified need in the business community
- b) Securing the services of appropriate experts in the field
- c) electing time, date and location for the event
- d) Providing follow-on one-to-one advisement to attendees when requested
- e) Gathering feedback from attendees to evaluate the quality of the event and help identify topics for future events
- Establishing a comprehensive network of professional contacts for referral purposes is an important component of an advisor's responsibilities. The credibility of the advisor and the program can be jeopardized if a referral is made to an individual or organization that is ill suited to meet the client's needs. New contacts are established on an ongoing basis so that resources can be utilized in response to an ever-changing business climate
- Fulfill program required goals

Qualifications

- Fluency in the Spanish (written, spoken) language is required
- Ability and ease of providing one-to-one business advisement and presenting workshops and seminars in Spanish
- The position requires no less than three years' experience in private sector business or related public technical assistance environment
- · Microsoft Word, PowerPoint and Excel required
- Excellent presentation and pedagogical skills required
- · Strong writing skills also required

Education:

The position requires a Bachelor's Degree in the area of business, management, finance, economics, marketing or related field