

## Careers at RFCUNY Job Openings

Job Title CompTIA A+ Network+ and Security+ Instructor

**PVN ID** BM-2304-005564

Category Instruction and Social Service

**Location** BOROUGH OF MANHATTAN C. C.

**Department** Center for Continuing Education/CUNY in

Status Part Time

**Hourly Rate** \$45.00-\$55.00

Hour(s) a Week 0.00

Closing Date Jan 30, 2024 (Or Until Filled)

# **General Description**

Borough of Manhattan Community College (BMCC) Center for Continuing Education is looking for professional Technology Instructors who have a knack for delivering top-notch training. The incumbent will be responsible for providing quality instruction to students in the Washington Heights community and 25 Broadway by ensuring student satisfaction through the classroom or laboratory setting according to the program objectives. He/She must have a strong knowledge of the CompTIA A+, Network+ and Security+ course materials with up-to-date certifications. This course will prepare entry – mid-level participants to gain the competencies needed to be successful in the field and prepare students to pass the CompTIA A+ (220-1101 and 220-1102) Network + and/or Security+ exams.

Turn your technical proficiency, on-the-job experience, and great communications skills into a rewarding parttime teaching opportunity. We're hiring instructors to meet the growing demand for our training programs. Put your Hardware and Networking skills experience to use and explore opportunities to teach courses that cover:

- Brake/fix hardware repair
- Preventative Maintenance
- Troubleshooting
- Network technologies
- Installation and configuration
- Management and security

### **Other Duties**

- Provide quality and technically relevant instruction, assessment, and feedback in lectures and laboratories in the areas of hardware repair, networking, and operating systems.
- Teaches material from approved curriculum and develops daily lesson plans.
- Organizes, prepares, and regularly revises/updates all course materials.
- Ensure course and program learning outcomes are delivered as defined by the course syllabus and

program expectations.

- Track and report on students' attendance and grades.
- Motivates students to actively participate in all aspects of the educational process.
- Designs assignments and tests to conform to the objectives of the courses in the curriculum.
- Provide clear documentation of student progress, student advising, and support of the academic success of at-risk students.
- Assist with course/program evaluation and continuous improvement.
- Assist, as requested, in the marketing of courses to prospective clients by providing technical information regarding course content and technical consulting in the area of client needs analysis
- Must demonstrate thorough technical and subject matter knowledge and experience through subject matter interviews, course audits, co-teach events, and classroom instructor training.
- Must be living in New York City / Long Island or willing to travel to our premises at agreed times.
- Provide feedback to the proper department on any classroom events that may require immediate attention.
- · A copy of all certifications will be required upon hire.
- Already have taken the 1101 & 1102 exams and are familiar with the exam objectives
- Must have prior teaching experience.
- Direct experience using Learning Management Systems like Test Out and/or CompTIA's CertMaster
- Facilitate and provide student feedback for computer break & fix practical hands on lab experience.
- Previous experience teaching CompTIA A+ Network+ and/or Security+ Certification Prep programs or bootcamps with evidence of helping students to successfully pass the certification exams

## Qualifications

- Bachelor's Degree (B.S.) from a four-year college or university in the Information Technology or required field
- Excellent communications skills and hands-on experience and expertise.
- 2+ years' experience developing technology curriculums
- 5+ years' in the field with experience in troubleshooting and maintaining operating systems
- Must be certified in A+/N+/S+
- Knowledge of the MAC OSX is a plus.

#### Additional Position Information:

This position is Grant funded through the IHOPE project

Classes will be held In-Person

All instructors must be willing to teach at the following locations

- o CUNY in the Heights
- o 25 Broadway
- o Fiterman Hall
- o 199 Chambers St

Part-time position hours

o Daytime Monday – Friday 9:30 am – 4:30 pm