

### Careers at RFCUNY Job Openings

Job Title Supplemental Instruction Supervisor

**PVN ID** BM-1805-002514

Category Instruction and Social Service

**Location** BOROUGH OF MANHATTAN C. C.

**Department** Learning Resource Center

Status Part Time

Hourly Rate \$18.26-\$18.26 Hour(s) a Week 15.00-19.00

Closing Date Jan 14, 2019 (Or Until Filled)

# **General Description**

Reporting to the Academic Resource Center Tutorial Manager or her designee, the successful candidate will provide support and assistance to SI leaders and tutors, students, faculty and staff.

## **Other Duties**

#### Responsibilities include the following:

- Assist with training SI leaders and tutors according to established guidelines and standards
- Meet with SI leaders and tutors every 2-3 weeks during the semester to receive informal feedback and discuss problematic areas
- Supervise the activities and presentations of SI leaders as necessary by helping them plan their sessions, observe their sessions, and critique their performance
- Provide in-service experiences, consultations, and learning strategy sessions for SI leaders
- · Evaluate SI leaders and tutors at the end of the semester
- Assist SI coordinators with student recruitment activities and provide schedules and other printed materials of SI sections to faculty, academic advisors, counselors, students, etc.
- Identify weaknesses or problems in the current SI program and make recommendations for their solution
- Supervise SI leaders, tutors, College Assistants and Federal Work Study students
- Make materials, forms, and handouts available to SI leaders that explains the program to students
- · Perform other duties as assigned

### Qualifications

### **Core Competencies**

- Ability to communicate effectively, both verbally and in writing, with students, faculty and staff from diverse backgrounds providing courteous customer service
- Ability to meet deadlines while working collectively as well as independently
- Minimum of one year supervisory experience preferred

#### **Qualifications:**

- A Bachelor's degree in education or a related field **and** one (1) to two (2) years of experience in a higher education academic support program or related program
- Strong organizational and communication skills

We will be filling two positions: one for a morning/afternoon supervisor and one for an afternoon/evening supervisor.