

# IMPORTANT HEALTH INSURANCE INFORMATION ABOUT COVERAGE OPTIONS

At Empire, we want to make sure you have the protection you need. We have a number of coverage options for you and/or your family designed to help during this confusing time.

It's also important to take care of yourself and your family during this outbreak. We're here for you, and understand that everyone's budget and care needs are different.

## **WHAT ARE YOUR COVERAGE OPTIONS?**

The loss of a job is considered a qualifying event. This allows you to change your health insurance outside of the yearly open enrollment window. During this time, you are likely hearing about the options to get Individual or family coverage — including dental and vision coverage — through a health insurance exchange. COBRA may also be an option for some, but it's not the only option. Individual coverage from Empire through the health insurance exchange may cost less.

## **NEED EXTRA HELP DURING THIS TIME?**

We understand that you may need help with food, housing, job training, transportation and other social support. We're partnering with Aunt Bertha to connect individuals and families to social services in their communities. You can access these services, free of charge, by visiting [empireblue.auntbertha.com](https://empireblue.auntbertha.com) and entering your zip code.

## **NEXT STEPS**

Call us today on the **COVID-19 Coverage Option Hotline at 1-888-832-2583**. Our trusted advisors are available 8:30 a.m. to 8 p.m., Monday to Friday ET. They can help answer your questions and guide you through the steps of getting covered quickly.

To help our advisors assist you as quickly as possible, please have your zip code and your current income level available. We are as committed as ever to being here for you during these challenging moments. We're in this together.

## **COVID-19 Coverage Option Hotline**

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