

Home Delivery Pharmacy

What is the Home Delivery Pharmacy?

The Home Delivery Pharmacy, operated by Express Scripts, offers your employees a safe, convenient way to obtain medications they take on a regular basis for a long period of time. These types of medications, commonly referred to as maintenance medications, are used for conditions like asthma, heartburn, high blood pressure, allergies and high cholesterol, among others. The Home Delivery Pharmacy is covered under your existing health plan and is available at no additional cost to you or your employees.

How can the Home Delivery Pharmacy help your employees stay healthy?

Many features of the Home Delivery Pharmacy make it easy for members to stay on track with their medication therapy, helping reduce doctor visits and hospitalizations. Some of these features include:

- Members receive up to a 90-day supply of medication, depending on their plan. That means less frequent refills and fewer trips to the pharmacy.
- Members can order refills easily – by mail, by phone or online at empireblue.com.
- Registered pharmacists are available to answer medication questions anytime.
- Automatic refills and refill reminders are available to ensure your employees have their medications when they need them.

Safe, accurate prescriptions

The Home Delivery Pharmacy's automation process results in a 99.99% accuracy rate, compared with a 98.3% accuracy rate at the local pharmacy.¹ That means you can rest assured that your employees' prescriptions are safe.

How can the Home Delivery Pharmacy be so sure?

- After a prescription is received, it's reviewed for possible drug interactions based on the member's health profile.
- Once approved, the prescription is filled by a licensed pharmacist.
- Each prescription goes through a series of automated and live checkpoints for the highest levels of accuracy and safety.
- The medication is packaged in a plain, weather-resistant pouch for privacy and protection.
- The medication is delivered free to the member's home using standard delivery.



The Home Delivery Pharmacy delivers the right prescriptions, at the right cost, right to your employees' front doors – all using free, standard shipping.



The supplies, savings and convenience of the Home Delivery Pharmacy can help your employees stay current on medication.

Personalized savings opportunities for your employees

The Home Delivery Pharmacy may let your employees know about savings opportunities available to them on a regular basis. After your employees fill prescriptions for maintenance medications at participating pharmacies, they may receive a letter and phone call to let them know about savings opportunities available to them if they were to use the Home Delivery Pharmacy to get their maintenance medications. The letter and the call contain easy-to-follow directions to begin using the Home Delivery Pharmacy in order to take advantage of the cost savings available.

Payment options to fit different lifestyles

The Home Delivery Pharmacy accepts a variety of payment methods, allowing employees to use the option that's most convenient for them. They can pay for their medications by check, money order, major credit cards or debit cards. Employees can also keep a major credit card on file for easy payments. With this option, employees can increase or decrease the maximum limit charged to the card to help manage their out-of-pocket costs more effectively.



¹ Express Scripts Internal data, 2010